SAMSUNG

GT-P5210

# User Manual

www.samsung.com

# About this manual

This device provides high quality mobile communication and entertainment using Samsung's high standards and technological expertise. This user manual is specially designed to detail the device's functions and features.

- Please read this manual before using the device to ensure safe and proper use.
- Descriptions are based on the device's default settings.
- Images and screenshots may differ in appearance from the actual product.
- Content may differ from the final product, or from software provided by service providers or carriers, and is subject to change without prior notice. For the latest version of the manual, refer to the Samsung website, *www.samsung.com*.
- Content (high quality content) that requires high CPU and RAM usage will affect the overall performance of the device. Applications related to the content may not work properly depending on the device's specifications and the environment that it is used in.
- Available features and additional services may vary by device, software, or service provider.
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- Samsung is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customise the operating system may cause the device or applications to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this device are licensed for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.

- Default applications that come with the device are subject to updates and may no longer be supported without prior notice. If you have questions about an application provided with the device, contact a Samsung Service Centre. For user-installed applications, contact service providers.
- Modifying the device's operating system or installing softwares from unofficial sources may result in device malfunctions and data corruption or loss. These actions are violations of your Samsung licence agreement and will void your warranty.

# Instructional icons

**Warning**: situations that could cause injury to yourself or others

**Caution**: situations that could cause damage to your device or other equipment

**Note**: notes, usage tips, or additional information

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This DivX Certified® device must be registered in order to play purchased DivX Video-on-Demand (VOD) movies. To obtain your registration code, locate the DivX VOD section in your device setup menu. Go to *vod.divx.com* for more information on how to complete your registration.

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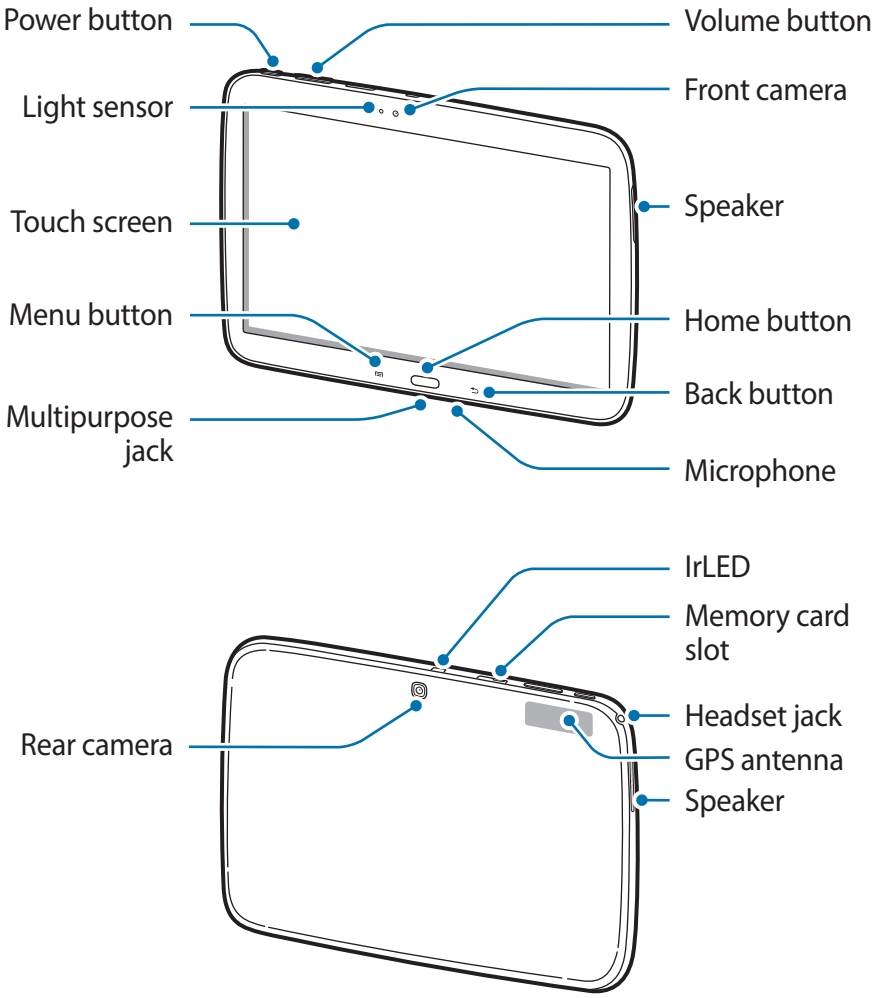
# Getting started

## Device layout




- Do not cover the antenna area with your hands or other objects. This may cause connectivity problems or drain the battery.
- Do not use a screen protector. This causes sensor malfunctions.
- Do not allow water to contact the touch screen. The touch screen may malfunction in humid conditions or when exposed to water.

# Buttons

| Button | Function |
| --- | --- |
| **Power** | • Press and hold to turn the device on or off.<br>• Press and hold for more than 7 seconds to reset the device if it has fatal errors or hang-ups, or freezes.<br>• Press to lock or unlock the device. The device goes into lock mode when the touch screen turns off. |
| **Menu** | • Tap to open a list of options available for the current screen.<br>• Tap and hold on the Home screen to launch Google search. |
| **Home** | • Press to return to the Home screen.<br>• Press and hold to open the list of recent applications.<br>• Press twice to launch **S Voice**. |
| **Back** | • Tap to return to the previous screen. |
| **Volume** | • Press to adjust the device volume. |

# Package contents

Check the product box for the following items:

- Device
- Quick start guide

- The items supplied with the device and any available accessories may vary depending on the region or service provider.
- The supplied items are designed only for this device and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- You can purchase additional accessories from your local Samsung retailer. Make sure they are compatible with the device before purchase.
- Other accessories may not be compatible with your device.
- Use only Samsung-approved accessories. Malfunctions caused by using unapproved accessories are not covered by the warranty service.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.

# Charging the battery

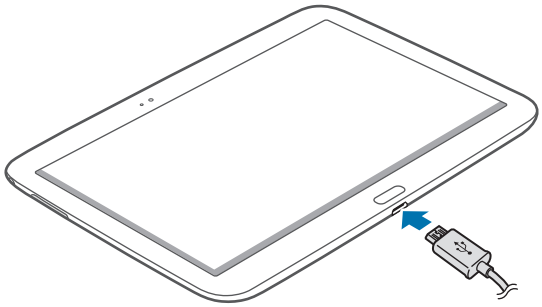
Use the charger to charge the battery before using it for the first time. A computer can be also used to charge the device by connecting them via the USB cable.

Use only Samsung-approved chargers, batteries, and cables. Unapproved chargers or cables can cause the battery to explode or damage the device.

- When the battery power is low, the device emits a warning tone and displays a low battery power message.
- If the battery is completely discharged, the device cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the device.

## Charging with the charger

Connect the USB cable to the USB power adaptor and then plug the end of the USB cable into the multipurpose jack.



Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty.

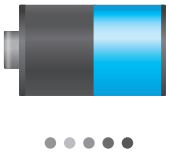
- The device can be used while it is charging, but it may take longer to fully charge the battery.
- If the device receives an unstable power supply while charging, the touch screen may not function. If this happens, unplug the charger from the device.
- While charging, the device may heat up. This is normal and should not affect the device's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging.
- If the device is not charging properly, take the device and the charger to a Samsung Service Centre.

After fully charging, disconnect the device from the charger. First unplug the charger from the device, and then unplug it from the electric socket.

To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The device should remain close to the electric socket while charging.

### Checking the battery charge status

When you charge the battery while the device is off, the following icons will show the current battery charge status:



Charging

Fully charged

## Reducing the battery consumption

Your device provides options that help you save battery power. By customising these options and deactivating features in the background, you can use the device longer between charges:

- When you are not using the device, switch to sleep mode by pressing the Power button.
- Close unnecessary applications with the task manager.
- Deactivate the Bluetooth feature.
- Deactivate the Wi-Fi feature.
- Deactivate auto-syncing of applications.
- Decrease the backlight time.
- Decrease the brightness of the display.

# Inserting a memory card

Your device accepts memory cards with maximum capacities of 64 GB. Depending on the memory card manufacturer and type, some memory cards may not be compatible with your device.

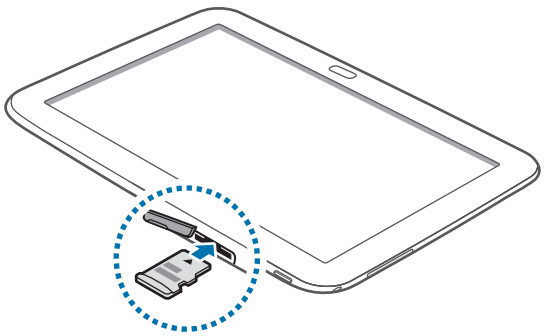
- Some memory cards may not be fully compatible with the device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored in it.
- Use caution to insert the memory card right-side up.

- The device supports only the FAT file system for memory cards. When inserting a card formatted in a different file system, the device asks to reformat the memory card.
- Frequent writing and erasing of data shortens the lifespan of memory cards.
- When inserting a memory card into the device, the memory card's file directory appears in the **extSdCard** folder under the internal memory.

1 Open the cover of the memory card slot.

2 Insert a memory card with the gold-coloured contacts facing downwards.

3 Push the memory card into the slot until it locks in place.



4 Close the cover of the memory card slot.

## Removing the memory card

Before removing the memory card, first unmount it for safe removal. On the Home screen, tap **Apps** → **Settings** → **Storage** → **Unmount SD card**.

1 Open the cover of the memory card slot.

2 Push the memory card until it disengages from the device, and then pull it out.

3 Close the cover of the memory card slot.

Do not remove the memory card while the device is transferring or accessing information. Doing so can cause data to be lost or corrupted or damage to the memory card or device. Samsung is not responsible for losses that result from the misuse of damaged memory cards, including the loss of data.

## Formatting the memory card

A memory card formatted on a computer may not be compatible with the device. Format the memory card on the device.

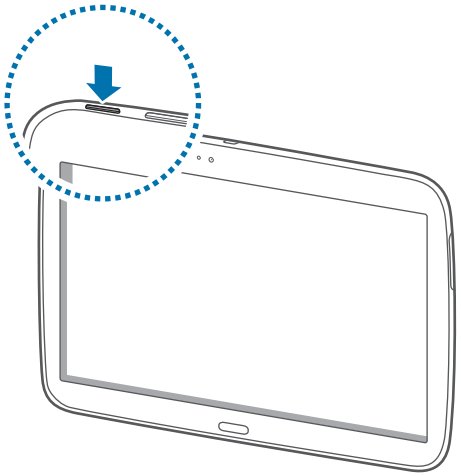
On the Home screen, tap **Apps** → **Settings** → **Storage** → **Format SD card** → **Format SD card** → **Delete all**.

Before formatting the memory card, remember to make backup copies of all important data stored on the device. The manufacturer's warranty does not cover loss of data resulting from user actions.

# Turning the device on and off

When turning on the device for the first time, follow the on-screen instructions to set up your device.

Press and hold the Power button for a few seconds to turn on the device.



- Follow all posted warnings and directions from authorised personnel in areas where the use of wireless devices is restricted, such as aeroplanes and hospitals.
- Press and hold the Power button and tap **Airplane mode** to disable the wireless features.

To turn off the device, press and hold the Power button, and then tap **Power off**.

# Holding the device

Do not cover the antenna area with your hands or other objects. This may cause connectivity problems or drain the battery.

# Locking and unlocking the device

When not in use, lock the device to prevent unwanted operation. Pressing the Power button turns off the screen and puts the device into lock mode. The device automatically gets locked if it is not used for a specified period.

To unlock the device, press the Power button or the Home button and flick your finger in any direction within the unlock screen area at the right part of the screen.

# Adjusting the volume

Press the Volume button left or right to adjust the ringtone volume, or to adjust the sound volume when playing music or video.

# Switching to silent mode

Use one of the following methods:

- Press and hold the left Volume button until it switches to silent mode.
- Press and hold the Power button, and then tap **Mute**.
- Open the notifications panel at the top of the screen, and then tap **Sound**.

# Basics

## Indicator icons

The icons displayed at the top of the screen provide information about the status of the device. The icons listed in the table below are most common.

| Icon | Meaning |
|---|---|
| | Wi-Fi connected |
| | Bluetooth feature activated |
| | GPS activated |
| | Synced with the web |
| | Connected to computer |
| | Alarm activated |
| | Silent mode activated |
| | Airplane mode activated |
| | Error occurred or caution required |
| | Battery power level |

# Using the touch screen

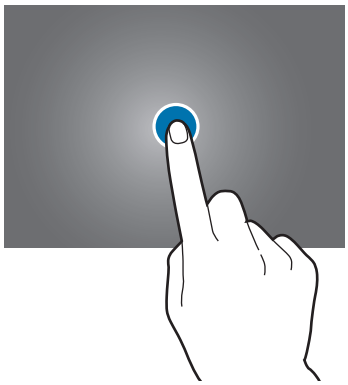
Use only fingers to use the touch screen.

- Do not allow the touch screen to come into contact with other electrical devices. Electrostatic discharges can cause the touch screen to malfunction.
- Do not allow the touch screen to contact water. The touch screen may malfunction in humid conditions or when exposed to water.
- To avoid damaging the touch screen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.
- Leaving the touch screen idle for extended periods may result in afterimages (screen burn-in) or ghosting. Turn off the touch screen when you do not use the device.

## Finger gestures

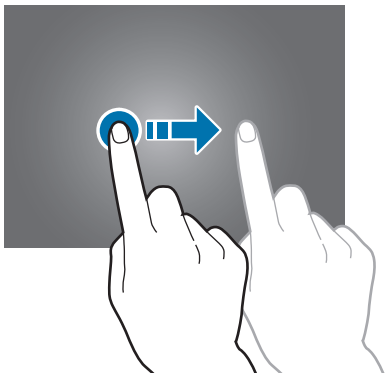
### Tapping

To open an application, to select a menu item, to press an on-screen button, or to enter a character using the on-screen keyboard, tap it with a finger.



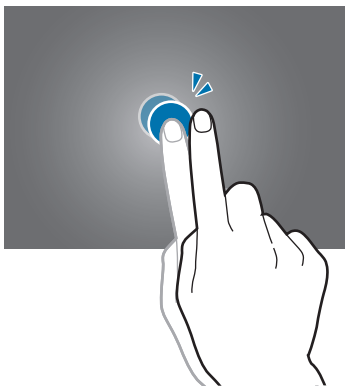
## Dragging

To move an icon, thumbnail, or preview to a new location, tap and hold it and drag it to the target position.



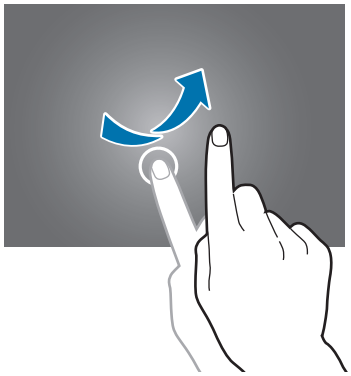
## Double-tapping

Double-tap on a webpage, map, or image to zoom in a part. Double-tap again to return.



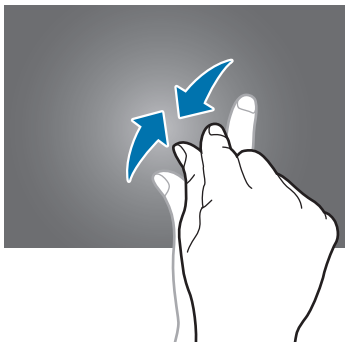
## Flicking

Flick left or right on the Home screen or the Applications screen to see another panel. Flick up or down to scroll through a webpage or a list, such as contacts.



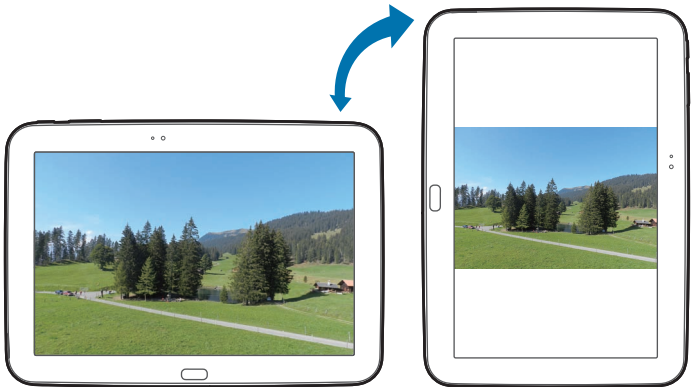
## Pinching

Spread two fingers apart on a webpage, map, or image to zoom in a part. Pinch to zoom out.



# Rotating the screen

Many applications allow display in either portrait or landscape orientation. Rotating the device causes the display to automatically adjust to fit the new screen orientation.



To prevent the display from rotating automatically, open the notifications panel and deselect **Screen rotation**.

- Some applications do not allow screen rotation.
- Some applications display a different screen depending on the orientation.

# Notifications

Notification icons appear on the status bar at the top of the screen to report new messages, calendar events, device status, and more. Drag down from the status bar to open the notifications panel. Scroll the list to see additional alerts. To close the notifications panel, drag up the bar that is at the bottom of the screen.

From the notifications panel, you can view your device's current status and use the following options:

- **Wi-Fi**: Activate or deactivate the Wi-Fi feature.
- **GPS**: Activate or deactivate the GPS feature.
- **Sound**/**Mute**: Activate or deactivate silent mode.

- **Screen rotation**: Allow or prevent the interface from rotating when you rotate the device.
- **Bluetooth**: Activate or deactivate the Bluetooth feature.
- **Blocking mode**: Activate or deactivate blocking mode. In blocking mode, the device will block notifications. To select which notifications will be blocked, tap **Settings** → **Blocking mode**.
- **Power saving**: Activate or deactivate power-saving mode.
- **Driving mode**: Activate or deactivate driving mode.
- **Smart stay**: Activate or deactivate the smart stay feature.
- **Sync**: Activate or deactivate auto-syncing of applications.
- **Airplane mode**: Activate or deactivate airplane mode.

The available options may vary depending on the region or service provider.

To rearrange the options on the notifications panel, open the notifications panel, tap → , and then tap and drag an item to another location.

# Home screen

The Home screen is the starting point to access all of the device's features. It displays indicator icons, widgets, shortcuts to applications, and others.

The Home screen can have multiple panels. To view other panels, scroll left or right.

## Rearranging items

### Adding an application icon

On the Home screen, tap **Apps**, tap and hold an application icon, and then drag it into a panel preview.

### Adding an item

Customise the Home screen by adding widgets, folders, or pages.

Tap and hold the empty area on the Home screen, and then select one of the following categories:

- **Apps and widgets**: Add widgets to the Home screen.
- **Folder**: Create a new folder.
- **Page**: Create a new page.

### Moving an item

Tap and hold an item and drag it to a new location. To move it to another panel, drag it to the side of the screen.

### Removing an item

Tap and hold an item, and drag it to the rubbish bin that appears at the top of the Home screen. When the rubbish bin turns red, release it.

## Rearranging panels

### Adding a new panel

Tap → **Edit page** → .

### Moving a panel

Tap → **Edit page**, tap and hold a panel preview, and then drag it to a new location.

### Removing a panel

Tap → **Edit page**, tap and hold a panel preview, and then drag it to the rubbish bin at the top of the screen.

## Setting wallpaper

Set an image or photo stored in the device as wallpaper for the Home screen.

On the Home screen, tap → **Set wallpaper** → **Home screen**, and then select one of the following:

- **Gallery**: See photos taken by the device's camera or images downloaded from the Internet.
- **Live wallpapers**: See animated images.
- **Wallpapers**: See wallpaper images.

Then, select an image and tap **Set wallpaper**. Or, select an image, resize it by dragging the frame, and then tap **Done**.

## Using widgets

Widgets are small applications that provide convenient functions and information on your Home screen. To use them, add widgets from the widgets panel to the Home screen.

- Some widgets connect to web services. Using a web-based widget may result in additional charges.
- The widgets available may vary depending on the region or service provider.

### Adding widgets to the Home screen

On the Home screen, tap **Apps** → **Widgets**. Scroll left or right on the widgets panel, and then tap and hold a widget to add it to the Home screen.

### Using the setting shortcut widget

On the Home screen, tap **Apps** → **Widgets**, and then tap and hold **Settings Shortcut** to open a list of setting options. Select a setting option to add it to the Home screen as a shortcut.

# Using applications

This device can run many different types of applications, ranging from media to Internet applications.

## Opening an application

On the Home screen or the Applications screen, select an application icon to open it.

## Opening from recently-used applications

Press and hold the Home button to open the list of recently-used applications.

Select an application icon to open.

## Closing an application

Close applications not in use to save battery power and maintain device performance.

Press and hold the Home button, tap **Task manager**, and then tap **End** next to an application to close it. To close all running applications, tap **End all**. Alternatively, press and hold the Home button, and then tap **Close all**.

# Applications screen

The Applications screen displays icons for all applications, including any new applications installed.

On the Home screen, tap **Apps** to open the Applications screen.

To view other panels, scroll left or right.

## Rearranging applications

Tap → **Edit**, tap and hold an application, and then drag it to a new location. To move it to another panel, drag it to the side of the screen.

## Organising with folders

Put related applications together in a folder for convenience.

Tap → **Edit**, tap and hold an application, and then drag it to **Create folder**. Enter a folder name and then tap **OK**. Put applications into the new folder by dragging, and then tap **Save** to save the arrangement.

## Rearranging panels

Pinch on the screen, tap and hold a panel preview, and then drag it to a new location.

## Installing applications

Use application stores, such as **Samsung Apps**, to download and install applications.

## Uninstalling applications

Tap → **Uninstall**, and then select an application to uninstall it.

Default applications that come with the device cannot be uninstalled.

## Sharing applications

Share downloaded applications with other users via email, Bluetooth, or other methods.

Tap → **Share app**, select applications, tap **Done**, and then select a sharing method. The next steps vary depending on the method selected.

# Help

Access help information to learn how to use the device and applications or configure important settings.

Tap **Help** on the Applications screen. Select a category to view tips.

To sort categories by an alphabetical order, tap .

To search for keywords, tap .

# Entering text

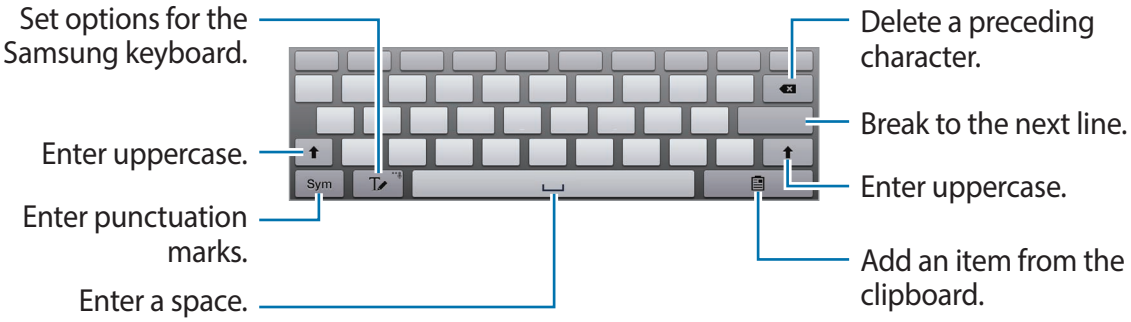
Use the Samsung keyboard or the voice input feature to enter text.

Text entry is not supported in some languages. To enter text, you must change the input language to one of the supported languages.

## Changing the keyboard type

Tap any text field, open the notifications panel, tap **Choose input method**, and then select the type of keyboard to use.

## Using the Samsung keyboard



## Entering uppercase

Tap ⬆ before entering a character. For all caps, tap it twice.

## Changing the keyboard type

Tap and hold T, and then tap ⌨ to change the keyboard type. Tap and hold ⠿ and move the floating keyboard to another location.

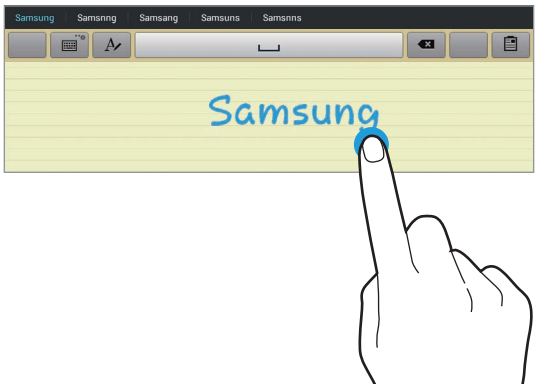
To switch to the fixed keyboard, tap ⌨.

## Changing language keyboards

Add languages to the keyboard, and then slide the space key left or right to change language keyboards.

## Handwriting

Tap T, and then write a word with a finger. Suggested words appear as characters are entered. Select a suggested word.




Use handwriting gestures to perform actions, such as editing or deleting characters and inserting spaces. To view the gesture guides, tap and hold ⌨, and then tap ⚙ → **Help** → **Basics** → **Keyboard** → **Use handwriting gestures**.

## Entering text by voice

Activate the voice input feature and then speak into the microphone. The device displays what you speak.

If the device does not recognise your words correctly, tap the underlined text and select an alternative word or phrase from the dropdown list.

To change the language or add languages for the voice recognition, tap the current language.

When you are finished, tap **Tap to pause**.

## Copying and pasting

Tap and hold over text, drag or to select more or less text, and then tap **Copy** to copy or **Cut** to cut. The selected text is copied to the clipboard.

To paste it into a text entry field, tap and hold at the point where it should be inserted, and then tap **Paste**.

# Connecting to a Wi-Fi network

Connect the device to a Wi-Fi network to use the Internet or share media files with other devices. (p. 83)

## Turning Wi-Fi on and off

Open the notifications panel, and then tap **Wi-Fi** to turn it on or off.

Turn off Wi-Fi to save the battery when not in use.

## Joining Wi-Fi networks

On the Applications screen, tap **Settings** → **Wi-Fi**, and then drag the **Wi-Fi** switch to the right.

Select a network from the list of detected Wi-Fi networks, enter a password if necessary, and then tap **Connect**. Networks that require a password appear with a lock icon. After the device connects to a Wi-Fi network, the device will automatically connect to it any time it is available.

## Adding Wi-Fi networks

If the desired network does not appear in the networks list, tap **Add Wi-Fi network** at the bottom of the networks list. Enter the network name in **Network SSID**, select the security type and enter the password if it is not an open network, and then tap **Connect**.

## Forgetting Wi-Fi networks

Any network that has ever been used, including the current network, can be forgotten so the device will not automatically connect to it. Select the network in the networks list, and then tap **Forget**.

# Setting up accounts

Google applications, such as **Play Store**, require a Google account, and **Samsung Apps** requires a Samsung account. Create Google and Samsung accounts to have the best experience with the device.

## Adding accounts

Follow the instructions that appear when opening a Google application without signing in to set up a Google account.

To sign in with or sign up for a Google account, on the Applications screen, tap **Settings** → **Add account** → **Google**. After that, tap **New** to sign up, or tap **Existing**, and then follow on-screen instructions to complete the account setup. More than one Google account can be used on the device.

Set up a Samsung account as well.

## Removing accounts

On the Applications screen, tap **Settings**, select an account name under **Accounts**, select the account to remove, and then tap **Remove account**.

# Transferring files

Move audio, video, image, or other types of files from the device to the computer, or vice versa.

The following file formats are supported by some applications. Some file formats are not supported depending on the version of the device's software.

- Music: mp3, m4a, mp4, 3gp, 3ga, wma, ogg, oga, aac, and flac
- Image: bmp, gif, jpg, and png
- Video: 3gp, mp4, avi, wmv, flv, and mkv
- Document: doc, docx, xls, xlsx, ppt, pptx, pdf, and txt

## Connecting with Samsung Kies

Samsung Kies is a computer application that manages media libraries, contacts, and calendars, and syncs them with Samsung devices. Download the latest Samsung Kies from the Samsung website.

1 Connect the device to the computer using the USB cable.

Samsung Kies launches on the computer automatically. If Samsung Kies does not launch, double-click the Samsung Kies icon on the computer.

2 Transfer files between your device and the computer.

Refer to the Samsung Kies help for more information.

## Connecting with Windows Media Player

Ensure that Windows Media Player is installed on the computer.

1 Connect the device to the computer using the USB cable.

2 Open Windows Media Player and sync music files.

## Connecting as a media device

1 Connect the device to the computer using the USB cable.

2 Open the notifications panel, and then tap **Connected as a media device** → **Media device (MTP)**.

Tap **Camera (PTP)** if your computer does not support Media Transfer Protocol (MTP) or not have any appropriate driver installed.

3 Transfer files between your device and the computer.

# Securing the device

Prevent others from using or accessing personal data and information stored in the device by using the security features. The device requires an unlock code whenever unlocking it.

## Setting a face unlock

On the Applications screen, tap **Settings** → **Lock screen** → **Screen lock** → **Face unlock**.

Fit your face in the frame to be captured. Then, set a backup unlock PIN or pattern to unlock the screen in case the face unlock fails.

## Setting a face and voice unlock

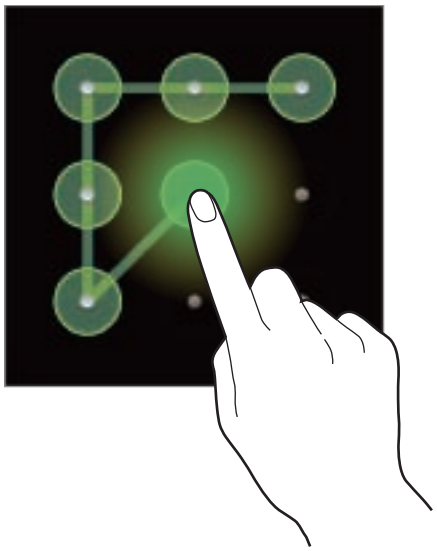
On the Applications screen, tap **Settings** → **Lock screen** → **Screen lock** → **Face and voice**.

Fit your face in the frame to be captured and then set a voice command. Then, set a backup unlock PIN or pattern to unlock the screen in case the face and voice unlock fails.

## Setting a pattern

On the Applications screen, tap **Settings** → **Lock screen** → **Screen lock** → **Pattern**.

Draw a pattern by connecting four dots or more, and then draw the pattern again to verify it. Set a backup unlock PIN to unlock the screen when you forget the pattern.



## Setting a PIN

On the Applications screen, tap **Settings** → **Lock screen** → **Screen lock** → **PIN**.

Enter at least four numbers, and then enter the password again to verify it.

## Setting a password

On the Applications screen, tap **Settings** → **Lock screen** → **Screen lock** → **Password**.

Enter at least four characters including numbers and symbols, and then enter the password again to verify it.

## Unlocking the device

Turn on the screen by pressing the Power button or the Home button, and enter the unlock code.

If the unlock code is forgotten, take the device to a Samsung Service Centre to reset it.

# Upgrading the device

The device can be upgraded to the latest software.

This feature may not be available depending on the region or service provider.

## Upgrading with Samsung Kies

Launch Samsung Kies and connect the device to the computer. Samsung Kies automatically recognises the device and shows available updates in a dialogue box, if any. Click the Update button in the dialogue box to start upgrading. Refer to the Samsung Kies help for details on how to upgrade.

- Do not turn off the computer or disconnect the USB cable while the device is upgrading.
- While upgrading the device, do not connect other media devices to the computer. Doing so may interfere with the update process.

## Upgrading over the air

The device can be directly upgraded to the latest software by the firmware over-the-air (FOTA) service.

On the Applications screen, tap **Settings** → **About device** → **Software update** → **Update**.

# Communication

## Contacts

Use this application to manage contacts, including phone numbers, email addresses, and others.

Tap **Contacts** on the Applications screen.

### Managing contacts

#### Creating a contact

Tap and enter contact information.

- : Add an image.
- / : Add or delete a contact field.

#### Editing a contact

Tap and hold a contact to edit, and then tap **Edit**.

#### Deleting a contact

Tap .

### Searching for contacts

Use one of the following search methods:

- Scroll up or down the contacts list.
- Use the index at the left side of the contacts list for quick scrolling, by dragging a finger along it.
- Tap the search field at the top of the contacts list and enter search criteria.

Once a contact is selected, take one of the following actions:

- ☆ : Add to favourite contacts.
- : Compose an email.

## Displaying contacts

By default, the device shows all saved contacts on the device or another account.

Tap → **Contacts to display**, and then select a location where contacts are saved.

## Importing and exporting contacts

### Syncing with Google Contacts

Tap → **Merge accounts** → **Merge with Google**.

Contacts synced with Google Contacts appear with in the contacts list.

If a contact is added or deleted on the device, it is also added to or deleted from Google Contacts, and vice versa.

### Syncing with Samsung Contacts

Tap → **Merge accounts** → **Merge with Samsung**.

Contacts synced with Samsung Contacts appear with in the contacts list.

If a contact is added or deleted on the device, it is also added to or deleted from Samsung Contacts, and vice versa.

### Importing contacts

Tap → **Import/Export** → **Import from USB storage** or **Import from SD card**.

### Exporting contacts

Tap → **Import/Export** → **Export to USB storage** or **Export to SD card**.

### Sharing contacts

Tap → **Import/Export** → **Share namecard via**, select contacts, tap **Done**, and then select a sharing method.

## Favourite contacts

Tap **Contacts** → **Favorites**.

Tap , and then take one of the following actions:

- **Search**: Search for contacts.
- **Add to favorites**: Add contacts to favourites.
- **Remove from favorites**: Remove contacts from favourites.
- **Grid view** / **List view**: View contacts in grid or list form.
- **Help**: Access help information about using contacts.

## Contact groups

Tap **Contacts** → **Groups**.

### Adding contacts to a group

Select a group, and then tap → **Add member**. Select contacts to add, and then tap **Done**.

### Managing groups

Tap , and then take one of the following actions:

- **Search**: Search for contacts.
- **Edit**: Change the group settings.
- **Add member**: Add members to the group.
- **Remove member**: Remove members from the group.
- **Send email**: Send an email to a group's members.
- **Change order**: Tap and hold  next to the group name, drag it up or down to another position, and then tap **Done**.
- **Help**: Access help information about using contacts.

### Sending an email to a group's members

Select a group, tap → **Send email**, select members, and then tap **Done**.

## Business card

Create a business card and send it to others.

Tap **Set up profile**, enter details, such as phone number, email address, and postal address, and then tap **Save**. If user information has been saved when you set up the device, tap and hold the business card in **ME**, and then tap  to edit.

Tap → **Share namecard via**, and then select a sharing method.

# Email

Use this application to send or view email messages.

Tap **Email** on the Applications screen.

## Setting up email accounts

Set up an email account when opening **Email** for the first time.

Enter the email address and password. Tap **Next** for a private email account, such as Google Mail, or tap **Manual setup** for a company email account. After that, follow on-screen instructions to complete the setup.

To set up another email account, tap → **Settings** → **Add account**.

## Sending messages

Tap the email account to use, and then tap at the top of the screen. Enter recipients, subject, and message, and then tap **Send**.

Tap to add a recipient from the contacts list.

Tap **+Me** to add yourself as a recipient.

Tap to attach images, videos, contacts, memos, events, and others.

Tap to insert images, events, contacts, and location information into the message.

## Sending scheduled messages

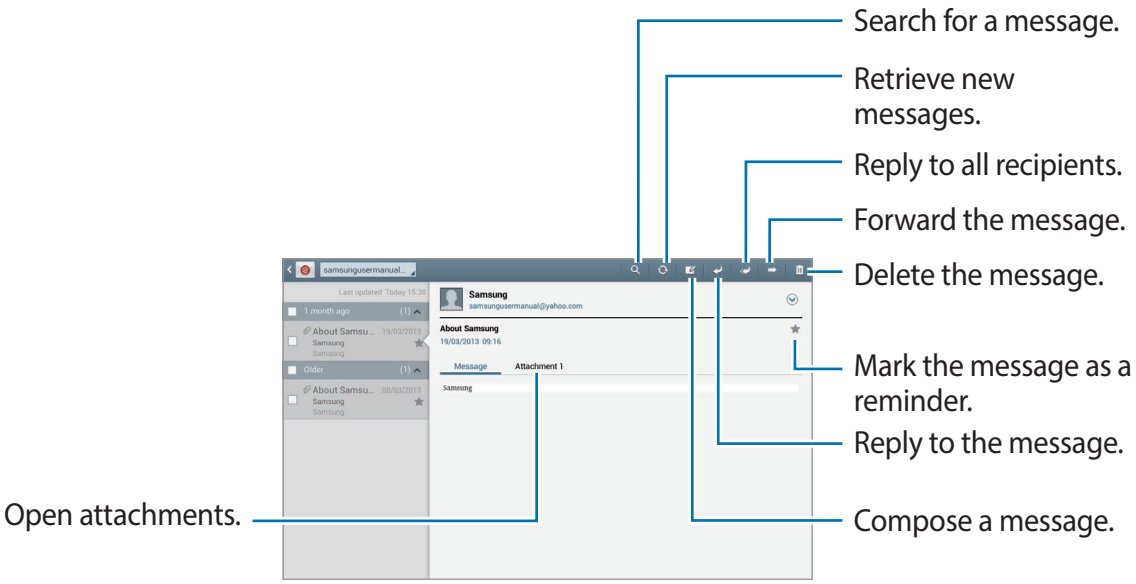
While composing a message, tap . Tick **Schedule sending**, set a time and date, and then tap **Done**. The device will send the message at the specified time and date.

- If the device is turned off at the scheduled time, is not connected to the network, or the network is unstable, the message will not be sent.
- This feature is based on the time and date set on the device. The time and date may be incorrect if you move across time zones and the network does not update the information.

# Reading messages

Select an email account to use, and new messages are retrieved. To manually retrieve new messages, tap .

Tap a message to read.




Tap the attachment tab to open attachments, and then tap **Save** next to an attachment to save it.

# Google Mail

Use this application to quickly and directly access the Google Mail service.

Tap **Google Mail** on the Applications screen.

- This application may not be available depending on the region or service provider.
- This application may be labelled differently depending on the region or service provider.

## Sending messages

In any mailbox, tap , enter recipients, a subject, and a message, and then tap **SEND**.

Tap **+CC/BCC** to add more recipients.

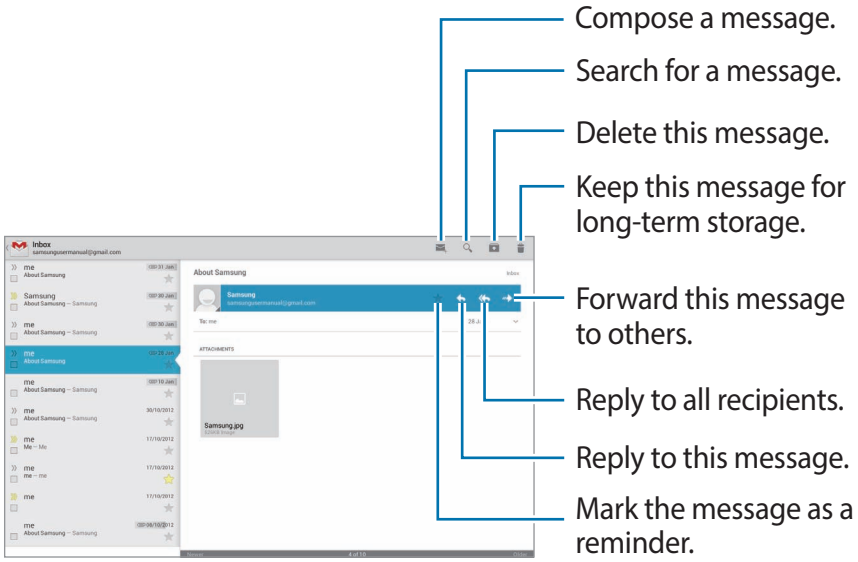
Tap to attach images.

Tap → **Save draft** to save the message for later delivery.

Tap → **Attach video** to attach videos.

Tap → **Discard** to start over.

## Reading messages


Compose a message.
Search for a message.
Delete this message.
Keep this message for long-term storage.
Forward this message to others.
Reply to all recipients.
Reply to this message.
Mark the message as a reminder.

### Labels

Google Mail does not use actual folders, but uses labels instead. When Google Mail is launched, it displays messages labelled Inbox.

To add a label to a message, select the message, tap → **Change labels**, and then select the label to assign.

# Talk

Use this application to chat with others via Google Talk.

Tap **Talk** on the Applications screen.

This application may not be available depending on the region or service provider.

## Public profile

Tap the account ID at the top of the friends list to change the availability status, image, or status message.

## Adding friends

Tap , enter the email address of the friend to add, and then tap **DONE**.

## Chatting with friends

Select a friend from the friends list, enter a message in the field at the bottom of the screen, and then tap .

To add a friend to chat, tap → **Add to chat**.

To end the chat, tap → **End chat**.

## Switching between chats

Select a friend from the friends list.

## Deleting chat history

Chats are automatically saved. To delete the chat history, tap → **Clear chat history**.

# Google+

Use this application to stay connected with people via Google's social network service.

Tap **Google+** on the Applications screen.

This application may not be available depending on the region or service provider.

Tap **All circles** to change the category, and then scroll up or down to view posts from your circles.

Tap to use other social network features.

# Messenger

Use this application to chat with others via Google+ instant messaging service.

Tap **Messenger** on the Applications screen.

This application may not be available depending on the region or service provider.

Select a friend from the friends list, enter a message in the field at the bottom of the screen, and then tap ➤.

# ChatON

Use this application to chat with any device that has a mobile phone number.

Tap **ChatON** on the Applications screen.

This application may not be available depending on the region or service provider.

Create the buddies list by entering phone numbers or email addresses of Samsung accounts, or selecting buddies from the list of suggestions.

Select a buddy to start chatting.

To sync contacts on the device with ChatON, tap **Contact sync**.

# Web & network

## Internet

Use this application to browse the Internet.

Tap **Internet** on the Applications screen.

### Viewing webpages

Tap the address field, enter the web address, and then tap **Go**.

Tap to share, save, or print the current webpage while viewing a webpage.

To change the search engine, tap → **Settings** → **Advanced** → **Select search engine**.

### Opening a new page

Tap .

To go to another webpage, scroll left or right on the title field, and tap the page to select it.

### Searching the web by voice

Tap the address field, tap , speak a keyword, and then select one of the suggested keywords that appear.

This feature may not be available depending on the region or service provider.

### Bookmarks

To bookmark the current webpage, tap .

To open a bookmarked webpage, tap , and then select one.

## History

Tap → **History** to open a webpage from the list of recently-visited webpages. To clear the history, tap → **Clear history**.

Tap → **History** → **Most visited** to open a webpage from the list of most visited webpages.

## Saved pages

To view saved webpages, tap → **Saved pages**.

## Links

Tap and hold a link on the webpage to open it in a new page, save, or copy.

To view saved webpages, tap → **Downloads**.

## Sharing webpages

To share a webpage address with others, tap → **Share page**.

To share a part of a webpage, tap and hold the desired text, and then tap **Share**.

# Chrome

Use this application to search for information and browse webpages.

Tap **Chrome** on the Applications screen.

This application may not be available depending on the region or service provider.

## Viewing webpages

Tap the address field, and then enter a web address or search criteria.

## Opening a new page

Tap → **New tab**.

To go to another webpage, scroll left or right on the title field, and tap the page to select it.

## Bookmarks

To bookmark the current webpage, tap ☆, enter details, such as name and web address, and then tap **Save**.

To open a bookmarked webpage, ⋮ → **Bookmarks**, and then select one.

## Searching the web by voice

Tap 🎤, speak a keyword, and then select one of the suggested keywords that appear.

## Syncing with other devices

Sync open tabs and bookmarks to use with Chrome on another device, when you are logged in with the same Google account.

To view open tabs on other devices, tap ⋮ → **Other devices**. Select a webpage to open.

# Bluetooth

Bluetooth creates a direct wireless connection between two devices over short distances. Use Bluetooth to exchange data or media files with other devices.

- Samsung is not responsible for the loss, interception, or misuse of data sent or received via the Bluetooth feature.
- Always ensure that you share and receive data with devices that are trusted and properly secured. If there are obstacles between the devices, the operating distance may be reduced.
- Some devices, especially those that are not tested or approved by the Bluetooth SIG, may be incompatible with your device.
- Do not use the Bluetooth feature for illegal purposes (for example, pirating copies of files or illegally tapping communications for commercial purposes).

  Samsung is not responsible for the repercussion of illegal use of the Bluetooth feature.

To activate Bluetooth, on the Applications screen, tap **Settings** → **Bluetooth**, and then drag the **Bluetooth** switch to the right.

## Pairing with other Bluetooth devices

On the Applications screen, tap **Settings** → **Bluetooth** → **Scan**, and detected devices are listed. Select the device you want to pair with, and then accept the auto-generated passkey on both devices to confirm.

## Sending and receiving data

Many applications support data transfer via Bluetooth. An example is **Gallery**. Open **Gallery**, select an image, tap → **Bluetooth**, and then select one of the Bluetooth devices. After that, accept the Bluetooth authorisation request on the other device to receive the image. The transferred file is saved in the **Bluetooth** folder. If a contact is received, it is added to the contacts list automatically.

# Group Play

Use this application to share screens with multiple devices. Create or join a Group Play session, and then share images, documents, or music.

Tap **Group Play** on the Applications screen.

- This application may not be available depending on the region or service provider.
- While using this application, you cannot use the Internet.

## Creating a group for Group Play

Tap **Create group**, set a password, and then scroll left or right to select and use one of the following features:

- **Share music**: Select music files to share. You can connect two or more devices and use them to achieve a surround sound effect.
- **Share pictures**: Select images to share.
- **Share documents**: Select documents to share.
- **Play games**: Play online games with friends.

Tap and write a note or draw on the screen. All participants can see what you create.

Tap to view all shared images in mosaic layout.

Tap to select more images or documents.

Tap to view the group participants.

## Joining Group Play

Tap **Join group**, and then select a Group Play session to join. Select a media category and the content that is currently being shared will appear on the device.

# Smart Remote

Use this application to use the device as a remote control for TVs and entertainment systems.

Tap **Smart Remote** on the Applications screen.

You must first connect the device to a Wi-Fi network and ensure that the device's infrared port is facing the TV.

## Setting the device as a remote control for a TV

Tap **Choose Your Country or Region**, select a country or a region, and then follow on-screen instructions to complete the setup process.

To open the remote control panel, tap the panel handle at the bottom right edge of the screen.

To add another room, tap → **Add New Room**.

## Customising remote control settings

Tap and use the following options:

- **Edit channels**: Edit channels displayed on the device's screen.
- **Rooms & Devices**: Change connection settings.
- **Profile**: Enter a user profile so that Peel can find top picks.
- **Favorite Programs**: View favourite programs.
- **Cut programs**: Restore previously hidden programs.
- **Genres**: Hide or change the order of genres.
- **Sports**: Hide or change the order of sports.
- **Send Feedback**: Report your opinions for application development.
- **Reset Peel**: Reset the connection settings.

# Media

## Music Player

Use this application to listen to music.

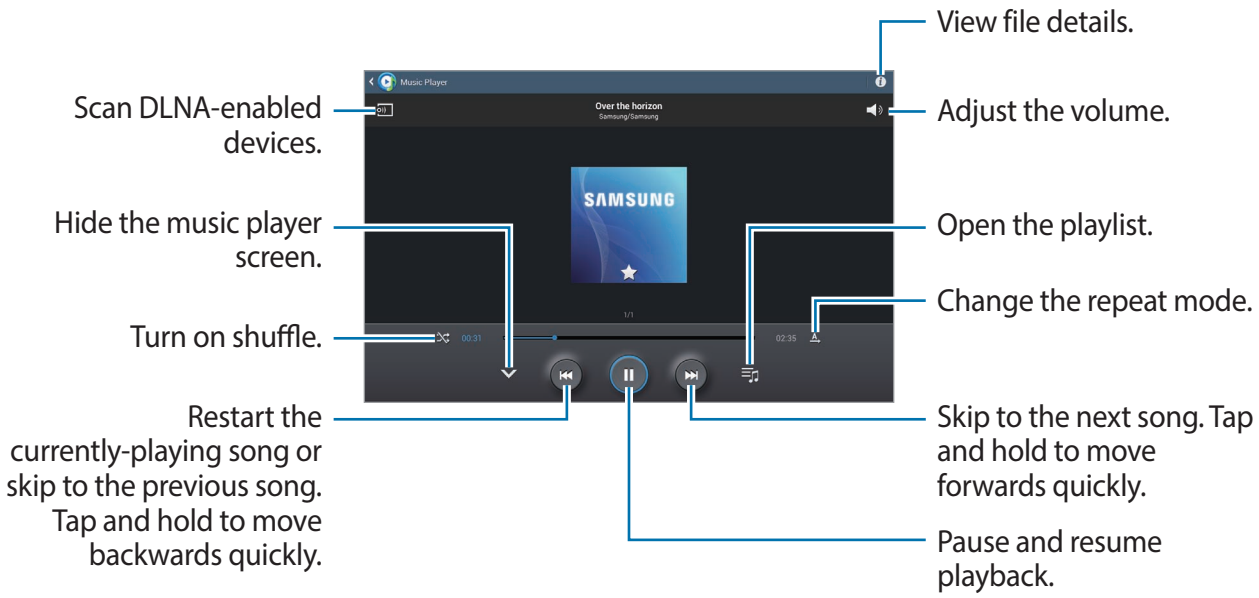
Tap **Music Player** on the Applications screen.

- Some file formats are not supported depending on the device's software version.
- Some files may not play properly depending on the encoding method used.

### Playing music

Select a music category, and then select a song to play.

Tap the album image at the bottom of the screen to open the music player screen.



## Creating playlists

Make an own selection of songs.

Tap → **Create playlist**. Enter a title and tap **OK**. Select songs to include, and then tap **Done**.

To add the currently-playing song to a playlist, tap → **Add to playlist**.

## Playing music by mood

Play music grouped by mood. The playlist is automatically created by the device. When a new song is added, tap **Music square** → .

Tap **Music square** and select a cell of mood. Or select multiple cells by dragging your finger.

# Camera

Use this application to take photos or videos.

Use **Gallery** to view photos and videos taken with the device's camera. (p. 57)

Tap **Camera** on the Applications screen.

- The camera automatically shuts off when unused.
- Make sure that the lens is clean. Otherwise, the device may not work properly in some modes that require high resolutions.

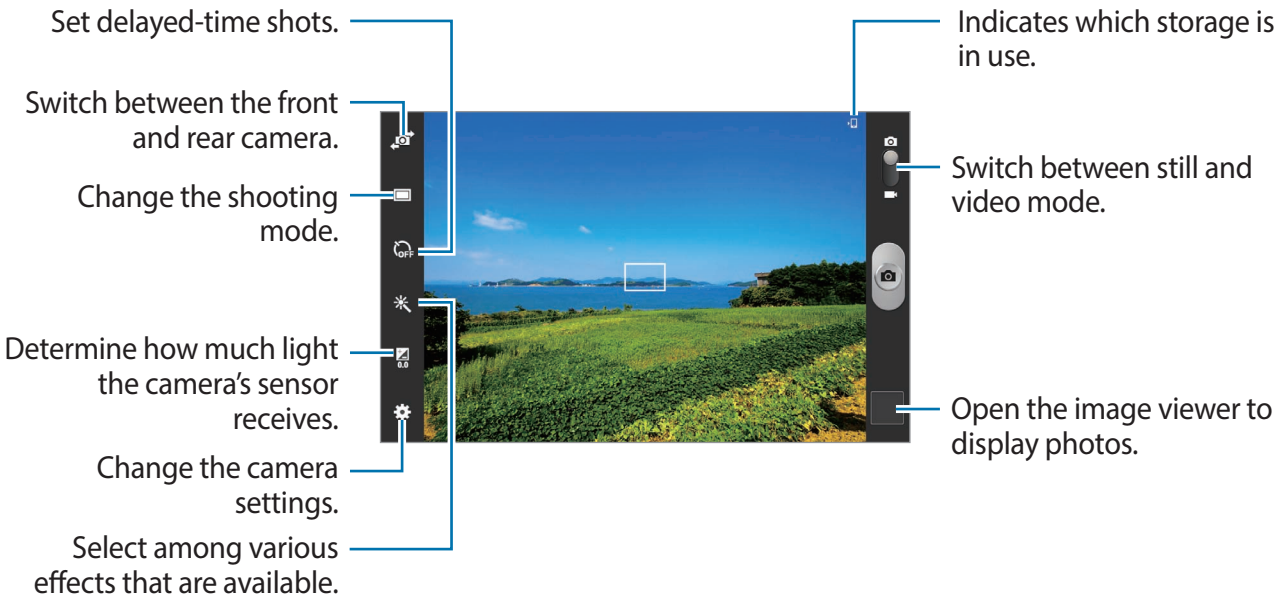
**Camera etiquette**

- Do not take photos or videos of other people without their permission.
- Do not take photos or videos where legally prohibited.
- Do not take photos or videos in places where you may violate other people's privacy.

# Taking photos

## Taking a photo

Tap to take a photo.


Set delayed-time shots.
Switch between the front and rear camera.
Change the shooting mode.
Determine how much light the camera's sensor receives.
Change the camera settings.
Select among various effects that are available.
Indicates which storage is in use.
Switch between still and video mode.
Open the image viewer to display photos.

## Scene mode

Predefined settings make point-and-shoot photos easier to take.

Tap → **Scene mode**.

- **Landscape**: Use this setting to take photos of blue skies and landscapes with richer colours.
- **Sports**: Use this setting for fast-moving subjects.
- **Party/Indoor**: Use this setting for well-lit indoor scenes.
- **Beach/Snow**: Use this setting for well-lit or sunny outdoor scenes.

- **Sunset**: Use this setting for richer colours and sharper contrasts.
- **Dawn**: Use this setting for very subtle colours.
- **Autumn color**: Use this setting for red-shifted background scenery.
- **Candlelight**: Use this setting for images of bright light against a dark background.
- **Firework**: Use this setting for high-contrast scenes.
- **Backlight**: Use this setting for subjects with bright lights behind them.
- **Night**: Use this setting for images taken in darker conditions.

## Shooting mode

Several photo effects are available.

Tap → **Shooting mode**.

- **Single shot**: Take a single photo.
- **Panorama**: Take a photo composed of many photos strung together.
- **Buddy photo share**: Set the device to recognise a person's face that you have tagged in a photo and send it to that person. Face recognition may fail depending on the face angle, face size, skin colour, facial expression, light conditions, or accessories the subject is wearing.
- **Smile shot**: Take a photo when a subject smiles.

## Panoramic photos

A panoramic photo is a wide landscape image consisting of multiple shots.

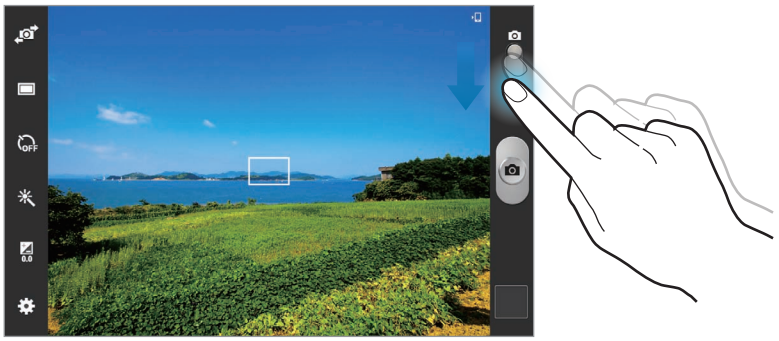
Tap → **Shooting mode** → **Panorama**.

Tap and move the camera in one direction. When the blue frame aligns with the viewfinder, the camera automatically takes another shot in a panoramic sequence. To stop shooting, tap .

# Taking videos

## Taking a video

Slide the still-video switch to the video icon, and then tap to take a video. To pause recording, tap . To stop recording, tap .



Manual focus is not available in video mode.

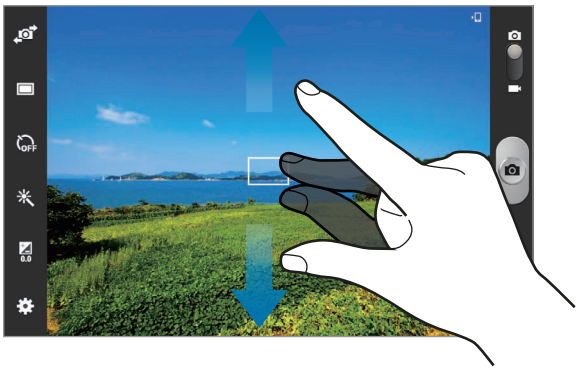
## Recording mode

Set delayed-time shots.
Switch between the front and rear camera.
Change recording mode.
Determine how much light the camera's sensor receives.
Change the camera settings.
Select among various effects that are available.
Indicates which storage is in use.
Switch between still and video mode.
Open the video player to play videos.

Tap to change recording mode.

- **Normal**: Use this mode for normal quality.
- **Limit for Email**: Use this mode to lower quality for sending via email.

## Zooming in and out



Use one of the following methods:

- Use the Volume button to zoom in or out.
- Spread two fingers apart on the screen to zoom in, and pinch to zoom out.

The zoom in/out effect is available when using the zoom feature while shooting video.

## Configuring settings for Camera

Tap to configure settings for Camera. Not all of the following options are available in both still camera and video camera modes. The available options vary depending on the mode used.

- **Edit shortcuts**: Reorganise shortcuts to frequently-used options.
- **GPS tag**: Attach a GPS location tag to the photo.

- To improve GPS signals, avoid shooting in locations where the signal may be obstructed, such as between buildings or in low-lying areas, or in poor weather conditions.
- Your location may appear on your photos when you upload them to the Internet. To avoid this, deactivate the GPS tag setting.

- **Self-portrait**: Take a photo of yourself.
- **Self recording**: Take a video of yourself.
- **Shooting mode**: Change the shooting mode.
- **Recording mode**: Change recording mode.
- **Effects**: Select among various photo effects that are available.
- **Scene mode**: Change the scene mode.
- **Exposure value**: Change the exposure value. This determines how much light the camera's sensor receives. For low-light situations, use a higher exposure.
- **Timer**: Use this for delayed-time shots.
- **Resolution**: Select a resolution. Use higher resolution for higher quality. But it takes up more memory.
- **White balance**: Select an appropriate white balance, so images have a true-to-life colour range. The settings are designed for specific lighting situations. These settings are similar to the heat range for white-balance exposure in professional cameras.
- **Metering**: Select a metering method. This determines how light values are calculated. **Centre-weighted** measures background light in the centre of the scene. **Spot** measures the light value at a specific location. **Matrix** averages the entire scene.
- **Guidelines**: Display viewfinder guides to help composition when selecting subjects.
- **Take photos using voice**: Set the camera to take photos with voice commands.
- **Save as flipped**: Invert the image to create a mirror-image of the original scene.
- **Image quality**: Set the quality level for photos. Higher quality images require more storage space.
- **Video quality**: Set the quality level for videos.
- **Storage**: Select the memory location for storage.
- **Reset**: Reset the camera settings.

## Shortcuts

Reorganise shortcuts for easy access to the camera's various options.

Tap ⚙ → **Edit shortcuts**.

Tap and hold an option and drag it to a slot at the left of the screen. The other icons can be moved within the list by tapping and dragging them.

# Gallery

Use this application to view images and videos.

Tap **Gallery** on the Applications screen.

- Some file formats are not supported depending on the software installed on the device.
- Some files may not play properly depending on how they are encoded.

## Viewing images

Launching **Gallery** displays available folders. When another application, such as **Email**, saves an image, the **Download** folder is automatically created to contain the image. Likewise, capturing a screenshot automatically creates the **Screenshots** folder. Select a folder to open it.

In a folder, images are displayed by creation date. Select an image to view it in full screen.

Scroll left or right to view the next or previous image.

### Zooming in and out

Use one of the following methods to zoom in an image:

- Double-tap anywhere to zoom in.
- Spread two fingers apart on any place to zoom in. Pinch to zoom out, or double-tap to return.

## Playing videos

Video files show the icon on the preview. Select a video to watch it and tap .

## Editing images

When viewing an image, tap and use the following functions:

- **Favorite**: Add to the favourites list.
- **Slideshow**: Start a slideshow with the images in the current folder.
- **Photo frame**: Use this to add a frame and a note to an image. The edited image is saved in the **Photo frame** folder.
- **Photo note**: Use this to write a note on the back of the image. Tap to edit the note.
- **Copy to clipboard**: Copy to clipboard.
- **Print**: Print the image via a USB or Wi-Fi connection. The device is only compatible with some Samsung printers.
- **Rename**: Rename the file.
- **Buddy photo share**: Send the image to a person whose face is tagged in the image.
- **Rotate left**: Rotate anti-clockwise.
- **Rotate right**: Rotate clockwise.
- **Crop**: Resize the blue frame to crop and save the image in it.
- **Scan for nearby devices**: Search for devices that have media sharing activated.
- **Set as**: Set the image as wallpaper or a contact image.
- **Details**: View image details.
- **Settings**: Change the Gallery settings.

## Deleting images

Use one of the following methods:

- In a folder, tap → **Select item**, select images by ticking, and then tap .
- When viewing an image, tap .

## Sharing images

Use one of the following methods:

- In a folder, tap → **Select item**, select images by ticking, and then tap to send them to others.
- When viewing an image, tap to send it to others or share it via social network services.

## Setting as wallpaper

When viewing an image, tap → **Set as** to set the image as wallpaper or to assign it to a contact.

## Tagging faces

Tap → **Settings**, and then tick **Tags** → **Face tag**. A yellow frame appears around the recognised face on an image. Tap the face, tap **Add name**, and then select or add a contact.

When the face tag appears on an image, tap the face tag and use available options, such as sending emails.

Face recognition may fail depending on the face angle, face size, skin colour, facial expression, light conditions, or accessories the subject is wearing.

# Story Album

Use this application to create your own digital album to keep your stories by organising the images neatly and automatically.

Tap **Story Album** on the Applications screen.

## Creating story albums

Tap **Create album** → **By tag information** to create a story album automatically. Select criteria, and then tap **Find pictures**. Enter a title for the album, select a theme, and then tap **Create album**.

To create it manually, tap **Create album** → **From Gallery**.

## Creating recommended albums

When you take photos at one location, the device automatically sorts your photos into albums based on your specified criteria and suggests making the new albums.

Tap → **Settings** → **Home city**, and then set a method for recognising your location. Select an album type and set a minimum number of photos.

When you take photos that meet the criteria you set, the device will suggest making an album.

Tap **Create album** → **From suggestions**. Select an album, enter a title for the album, and then tap **Save**.

The device will recommend making story albums when you surpass the preset number of photos in a single day.

## Viewing story albums

Select a story album. The cover image appears on the first page. Scroll left or right to view images in the story album.

When viewing an image, tap and use the following functions:

- **Add content**: Add more content to the current page.
- **Remove content**: Delete content on the current page.
- **Edit**: Change the page layout or edit the images on the current page.
- **Change theme**: Change the theme for the page layout.
- **Slideshow**: Start a slideshow with the images in the current album.
- **Share via**: Send the album to others.
- **Print**: Print the album via a USB or Wi-Fi connection. The device is only compatible with some Samsung printers.
- **Order photo book**: Place an order for a printed album.
- **Export Album**: Export the album as another file format.
- **Delete album**: Delete the album.

## Editing images

Tap the image of the page in an album.

To add a caption, tap **Add caption**.

To send the image to others, tap **Share via**.

To delete the image, tap **Delete**.

To apply effects to the image, tap .

To start a slideshow, tap → **Slideshow**

To set the image as an album cover image, tap → **Set as cover**.

To rotate the image anti-clockwise, tap → **Rotate Left**.

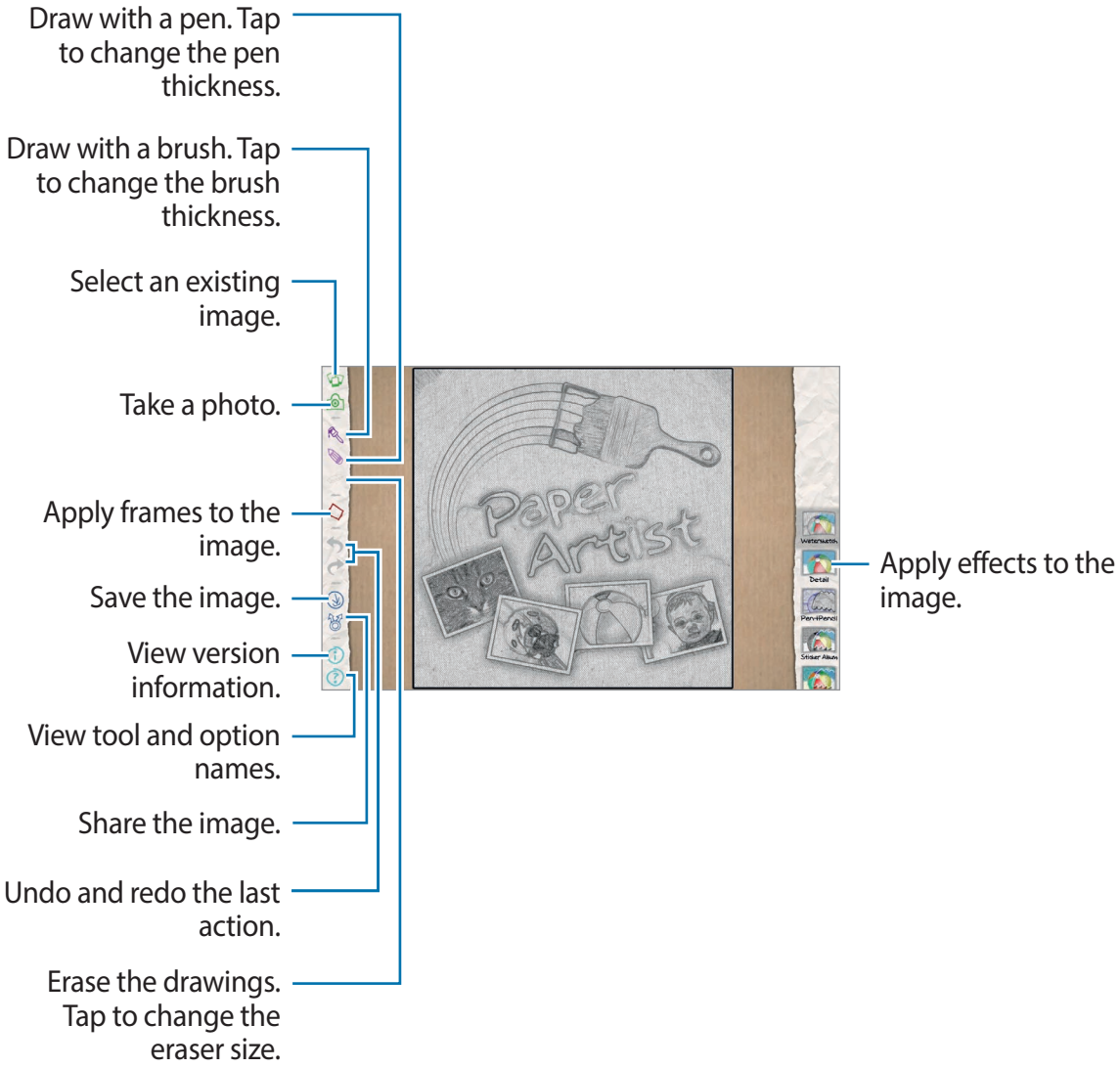
To rotate the image clockwise, tap → **Rotate Right**.

# Paper Artist

Use this application to make images look like illustrations with fun effects or frames.

Tap **Paper Artist** on the Applications screen.

Use artistic tools to edit an image. The edited image is saved in the **Gallery** → **Paper Pictures** folder.


Draw with a pen. Tap to change the pen thickness.
Draw with a brush. Tap to change the brush thickness.
Select an existing image.
Take a photo.
Apply frames to the image.
Save the image.
View version information.
View tool and option names.
Share the image.
Undo and redo the last action.
Erase the drawings. Tap to change the eraser size.
Apply effects to the image.
Paper Artist

# Video Player

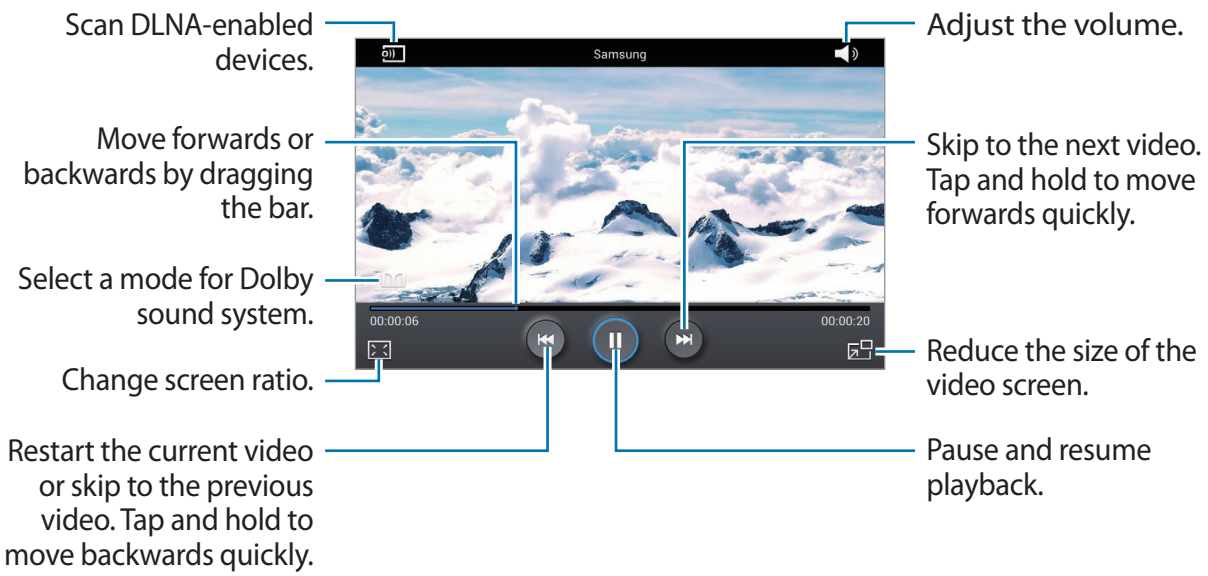
Use this application to play video files.

Tap **Video Player** on the Applications screen.

- Avoid locking the device's screen while playing a DivX Video-On-Demand. Each time you lock the screen while playing a DivX Video-On-Demand, one of your available rental counts is lost.
- Some file formats are not supported depending on the device's software.
- Some files may not play properly depending on the encoding method used.

## Playing videos

Select a video to play.


Scan DLNA-enabled devices.
Move forwards or backwards by dragging the bar.
Select a mode for Dolby sound system.
Change screen ratio.
Restart the current video or skip to the previous video. Tap and hold to move backwards quickly.
Samsung
00:00:06
00:00:20
Adjust the volume.
Skip to the next video. Tap and hold to move forwards quickly.
Reduce the size of the video screen.
Pause and resume playback.

## Deleting videos

Tap → **Delete**, select videos by ticking, and then tap **Delete**.

## Sharing videos

Tap → **Share via**, select a sharing method, select videos by ticking, and then tap **Share**.

## Using Popup Video player

Use this feature to use other applications without closing the video player. While watching videos, tap to use the pop-up player.

Spread two fingers apart on the screen to enlarge the player or pinch to reduce it. To move the player, drag the player to another location.

# YouTube

Use this application to watch videos from the YouTube website.

Tap **YouTube** on the Applications screen.

This application may not be available depending on the region or service provider.

## Watching videos

Tap , and then enter a keyword. Select one of the returned search results to watch a video.

Tap to display full screen.

Add the video to the playlist.
Search for videos.
Pause or resume playback.
Send the URL to others.
Change display quality.
Exit full screen.
Move forwards or backwards by dragging the bar.

## Sharing videos

Select the video to view, tap , and then select a sharing method.

## Uploading videos

Select your account, tap , select a video, enter information for the video, and then tap **UPLOAD**.

# Flipboard

Use this application to access your personalised magazines.

Tap **Flipboard** on the Applications screen.

This application may not be available depending on the region or service provider.

To start your Flipboard, flick left on the greeting page, select news topics, and then tap **Build Your Flipboard**.

Select a cover story or a topic, flick through the Flipboard pages, and then select an article to read.

While reading an article, use the following icons:

- : Go to the previous page.
- : Share the article with others.
- : Set the article as your likes in Facebook.
- : Save the article in a personalised magazine.

# Application & media stores

## Play Store

Use this application to purchase and download applications and games that are able to run on the device.

Tap **Play Store** on the Applications screen.

This application may not be available depending on the region or service provider.

### Installing applications

Browse applications by category, or tap to search with a keyword.

Select an application to view information. To download it, tap **Install**. If there is a charge for the application, tap the price, and follow on-screen instructions to complete the purchase process.

- When a new version is available for any installed application, an update icon appears at the top of the screen to alert you to the update. Open the notifications panel and tap the icon to update the application.
- To install applications that you downloaded from other sources, on the Applications screen, tap **Settings** → **Security** → **Unknown sources**.

### Uninstalling applications

Uninstall the applications purchased from **Play Store**.

Tap , select an application to delete in the list of installed applications, and then tap **Uninstall**.

# Samsung Apps

Use this application to purchase and download dedicated Samsung applications. For more information, visit *www.samsungapps.com*.

Tap **Samsung Apps** on the Applications screen.

This application may not be available depending on the region or service provider.

## Installing applications

Browse applications by category. Tap to select a category.

To search for an application, tap at the top of the screen, and then enter a keyword in the search field.

Select an application to view information. To download it, tap **Get** or **Buy**.

When a new version is available for any installed application, an update icon appears at the top of the screen to alert you to the update. Open the notifications panel and tap the icon to update the application.

# Game Hub

Use this application to access games.

Tap **Game Hub** on the Applications screen.

This application may not be available depending on the region or service provider.

Scroll left or right and select a game to download from **Samsung Apps**.

# Readers Hub

Use this application to purchase books or subscribe to newspapers or magazines.

Tap **Readers Hub** on the Applications screen.

This application may not be available depending on the region or service provider.

Select a category, find a book file, and then download it.

# Utilities

## Memo

Use this application to record important information to save and view at a later date.

Tap **Memo** on the Applications screen.

### Composing memos

Tap , enter a memo, and then tap **Save**.

To change the background colour, tap → **Color**. Each category has different background colour.

To lock the memo so that others cannot view it, tap → **Lock**.

### Browsing memos

Browse memo thumbnails by scrolling up or down.

To search for a memo, tap .

To change the view mode, tap .

To delete memos, tap .

To sort memos by date, tap → **Sort by**.

To send the text in memos to others, tap → **Share text via**.

To send memos to others, tap → **Share via**.

To print memos via a USB or Wi-Fi connection, tap → **Print**. The device is only compatible with some Samsung printers.

To import memos from Google Docs, tap → **Import**.

To export memos to other storage locations, tap → **Export**.

To change the memo settings, tap → **Settings**.

### Viewing a memo

Tap the memo thumbnail to open it. Scroll left or right to see more memos.

To edit the memo, tap the memo.

Tap and use the following:

- **Delete**: Delete the memo.
- **Color**: Change the background colour.
- **Lock**: Lock the memo so that others cannot view it.
- **Print**: Print the memo via a USB or Wi-Fi connection. The device is only compatible with some Samsung printers.
- **Share text via**: Send the text in the memo to others.
- **Share via**: Send the memo to others.

# S Planner

Use this application to manage events and tasks.

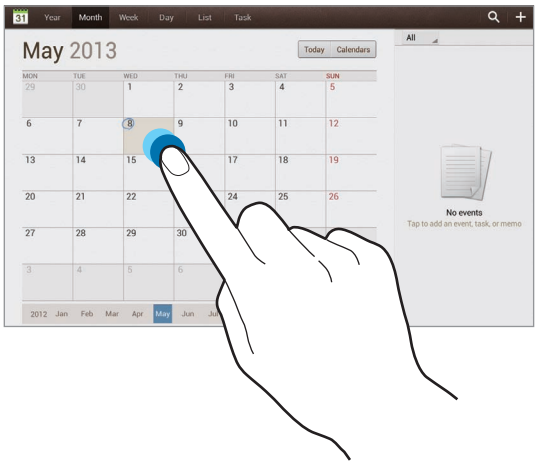
Tap **S Planner** on the Applications screen.

## Creating events or tasks

Tap , and then use one of the following methods:

- **Add event**: Enter an event with an optional repeat setting.
- **Add task**: Enter a task with an optional priority setting.
- **Add memo**: Create a handwritten memo to attach to the date.

To add an event or task more briefly, tap a date to select it and tap it again.



Enter a title and specify which calendar to use or sync with. Then tap **Edit event details** or **Edit task details** to add more details, such as how often the event repeats, when it has an advance alert, or where it takes place.

Attach a map showing the location of the event. Enter the location in the **Location** field, tap next to the field, and then pinpoint the precise location by tapping and holding on the map that appears.

Attach an image. Tap **Images**, and then take a photo or select one of the existing images.

## Syncing with Google Calendar

On the Applications screen, tap **Settings** → **Google** under **Accounts**, select the Google account, and then tick **Sync Calendar**. To manually sync for updating, on the Applications screen, tap **S Planner** → → **Sync**.

To display synced events or tasks, tap → **Settings** → **View settings** → **Calendars** → **Display**, select the Google account, and then tap **OK**.

## Changing calendar type

Select one from among different types of calendars including year, month, week, and others. A pinch gesture can be used to change calendar type. For example, pinch to change from the monthly calendar to the yearly calendar, and spread apart to change yearly calendar back to monthly calendar.

## Searching for events

Tap , and then enter a keyword to search for.

To view today's events, tap **Today**.

## Deleting events

Select an event, and then tap ☰ → **Delete**.

## Sharing events

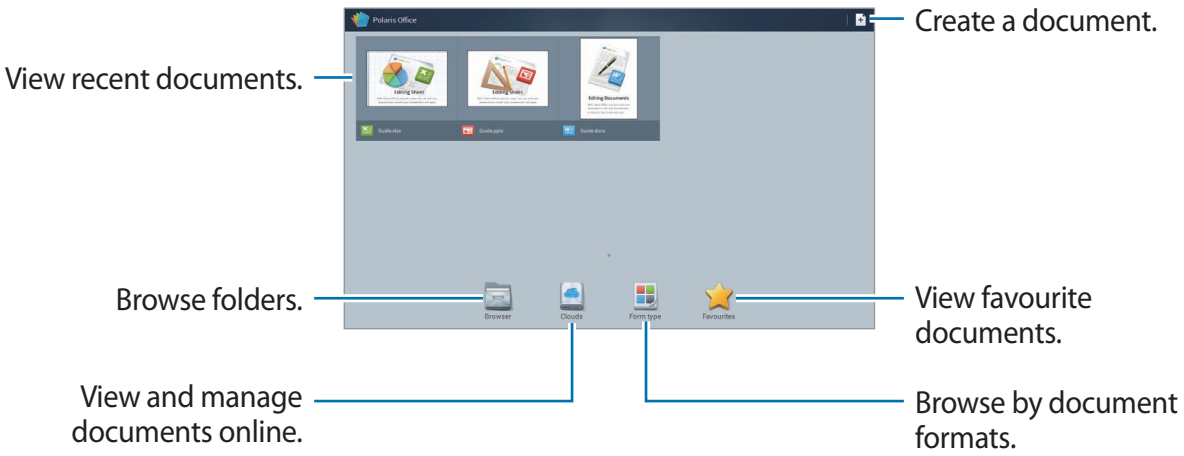
Select an event, tap ☰ → **Share via**, and then select a sharing method.

# Polaris Office

Use this application to edit documents in various formats, including spreadsheets and presentations.

Tap **Polaris Office** on the Applications screen.

Some functions may not be available, depending on the file type.




## Creating documents

Tap ⊞, and then select a document type.

Use the editing toolbar at the top of the screen to edit the document.

To finish, tap 💾, enter a filename, select a folder to save to, and then tap **Save**.

# Reading documents

Tap a file on the recent documents screen. Or tap **Browser**, **Clouds**, **Form type**, or **Favorites**, and then select a file to open.

To start a slideshow, tap .

Tap , and then use one of the following functions:

## Document

- **Save as**: Save the document with a different name.
- **PDF export**: Save the document as a PDF file.
- **Find & Replace**: Search for or replace text.
- **Page layout**: Change the layout of pages.
- **Full width view**: View the document contents only, without margins.
- **Zoom In/Out**: Change the view size.
- **Reflow text**: Rearrange the text to fit the screen.
- **View Comment**: View comments in the document.
- **TTS**: Read the document via the text-to-speech feature.
- **Print**: Print the document via a USB or Wi-Fi connection. The device is only compatible with some Samsung printers.

## Presentation

- **Save as**: Save the document with a different name.
- **PDF export**: Save the document as a PDF file.
- **Find & Replace**: Search for or replace text.
- **Continuous view**: View slides continuously.
- **Zoom In/Out**: Change the view size.
- **Print**: Print the document via a USB or Wi-Fi connection. The device is only compatible with some Samsung printers.

## Spreadsheet

- **Save as**: Save the document with a different name.
- **Find & Replace**: Search for or replace text.
- **Protect worksheet**: Lock the sheet so that others cannot edit it.
- **Freeze**: Keep the selected row in place.
- **Recalculation**: Recalculate the functions on the sheet.
- **Sort**: Sort cells by specific criteria.
- **Filter**: View cells filtered by specific criteria.
- **Zoom In/Out**: Change the view size.
- **Print**: Print the document via a USB or Wi-Fi connection. The device is only compatible with some Samsung printers.

## Text

- **Save as**: Save the document with a different name.
- **TTS**: Read the document via the text-to-speech feature.
- **Print**: Print the document via a USB or Wi-Fi connection. The device is only compatible with some Samsung printers.

# Dropbox

Use this application to save and share files with others via the Dropbox cloud storage. When you save files to Dropbox, your device automatically syncs with the web server and any other computers that have Dropbox installed.

Tap **Dropbox** on the Applications screen.

This application may not be available depending on the region or service provider.

When running Dropbox for the first time, tap **Start** to activate it. Follow the on-screen instructions to complete the setup.

To upload files to Dropbox, tap → → **Upload here** → **Photos or videos** or **Other files**.

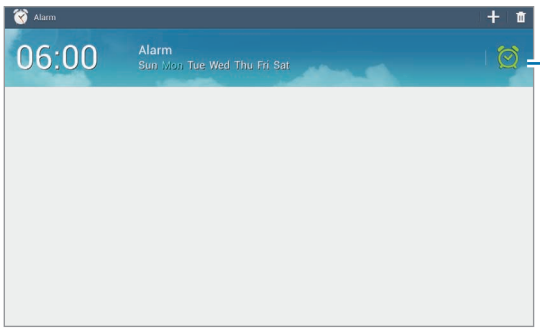
To open a file in Dropbox, tap , and then select a file.

To open favourite files, tap .

# Alarm

Use this application to set alarms for important events.

Tap **Alarm** on the Applications screen.



## Setting alarms

Tap , set a time for the alarm to go off, select days for the alarm to repeat, and then tap **Save**.

- **Snooze**: Set an interval and the number of times for the alarm to repeat after the preset time.
- **Smart alarm**: Set a time for the alarm to go off before the preset time.

## Stopping alarms

Drag  outside the large circle to stop an alarm. Drag  outside the large circle to repeat the alarm after a specified length of time.

## Deleting alarms

Tap and hold the alarm, and then tap **Delete**.

# World Clock

Use this application to check the time of many major cities in the world.

Tap **World Clock** on the Applications screen.

## Creating clocks

Tap , enter a city name or select a city from the globe, and then tap .

To apply summer time, tap and hold a clock, and then tap **DST settings**.

## Deleting clocks

Tap and hold the clock, and then tap **Delete**.

# Calculator

Use this application for simple or complex calculations.

Tap **Calculator** on the Applications screen.

To clear the history, tap → **Clear history**.

To change the character size for the history, tap → **Text size**.

# S Voice

Use this application to command the device by voice to send a message, write a memo, and more.

Tap **S Voice** on the Applications screen.

This application may not be available depending on the region or service provider.

Here are several examples of spoken commands:

- Open music
- Launch calculator
- Check schedule

Tips for better voice recognition

- Speak clearly.
- Speak in quiet places.
- Do not use offensive or slang words.
- Avoid speaking in dialectal accents.

The device may not recognise your commands or may perform unwanted commands depending on your surroundings or how you speak.

# Google

Use this application to search not only the Internet, but also applications and their contents on the device as well.

Tap **Google** on the Applications screen.

This application may not be available depending on the region or service provider.

## Searching the device

Tap the search field, and then enter a keyword. Alternatively, tap , speak a keyword, and then select one of the suggested keywords that appear.

If no results are returned from the applications, the web browser appears, displaying the search results.

## Search scope

To select what applications to search, tap → **Settings** → **Tablet search**, and then tick the items to search for.

## Google Now

Launch Google search to view Google Now cards that show the current weather, public transit info, your next appointment, and more when you are most likely to need it.

Join Google Now when opening Google search for the first time. To change Google Now settings, tap → **Settings** → **Google Now**.

# Voice Search

Use this application to search webpages by speaking.

Tap **Voice Search** on the Applications screen.

This application may not be available depending on the region or service provider.

Speak a keyword or phrase when **Speak now** appears on the screen. Select one of the suggested keywords that appear.

# My Files

Use this application to access all kinds of files stored in the device, including images, videos, songs, and sound clips.

Tap **My Files** on the Applications screen.

Select a folder to open it. To go back to the parent folder, tap . To return to the root directory, tap .

In a folder, use one of the following functions:

- : Search for files.
- : Change the view mode.
- : Create a folder.
- **Time**: Sort files or folders.

Select a file or folder by ticking, and then use one of the following functions:

- : Copy files or folders to another folder.
- : Move files or folders to another folder.
- : Delete files or folders.
- : Send files to others.
- → **Rename**: Rename a file or folder.
- → **Details**: View file or folder details.

# Downloads

Use this application to see what files are downloaded through the applications.

Tap **Downloads** on the Applications screen.

This application may not be available depending on the region or service provider.

To see the files downloaded from the Internet, tap **Internet downloads**, otherwise, tap **Other downloads** to see the files downloaded from other applications, such as **Email**.

Select a file to open it with an appropriate application.

# Travel & local

## Maps

Use this application to pinpoint the location of the device, search for places, or get directions.

Tap **Maps** on the Applications screen.

This application may not be available depending on the region or service provider.

### Searching for locations

Tap **Search Maps**, enter an address, and then tap . Select a location to view the detailed location information. To search for nearby locations, tap .

Once the location is found, tap and use one of the following functions:

- **Clear Map**: Clear the map.
- **Make available offline**: Save the map of a specified area to view it offline.
- **Latitude**: Share location information with friends.
- **My Places**: View search history.
- **Settings**: Change the map settings.
- **Help**: View information about using the map.

To view current location, tap .

To zoom in or out the map, spread two fingers apart on the screen to zoom in, and pinch to zoom out.

## Getting directions for a destination

1 Tap .

2 Tap , and then select a method to enter starting and ending locations:

- **My current location**: Use current location for starting location.
- **Contacts**: Select from the contacts list.
- **Point on map**: Pinpoint by tapping on the map.
- **My Places**: Select from the list of favourite places.

3 Select a travel method, such as driving, public transit, or walking, and then tap **Go**.

4 Select one of the routes that appear.

# Local

Use this application to search for nearby restaurants, banks, bus stops, and more.

Tap **Local** on the Applications screen.

This application may not be available depending on the region or service provider.

Select a place category, and then select a place from the list of search results.

- **Map**: Pinpoint the place on the map.
- **Directions**: Search for a route to the place.

To add a place category, tap → **Add a search** on the category list, enter a keyword to search into the text field.

# Navigation

Use this application to search for a route to a destination.

Tap **Navigation** on the Applications screen.

- Navigation maps, your current location, and other navigational data may differ from actual location information. You should always pay attention to road conditions, traffic, and any other factors that may affect your driving. Follow all safety warnings and regulations while driving.
- This application may not be available depending on the region or service provider.

Specify the destination by using various methods, such as speaking or entering the destination address. Once a route is found, follow the on-screen instructions to navigate to the destination.

# Settings

## About Settings

Use this application to configure the device, set application options, and add accounts.

Tap **Settings** on the Applications screen.

## Wi-Fi

Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices.

To use options, tap ▤.

- **Advanced**: Customise Wi-Fi settings.
- **WPS push button**: Connect to a secured Wi-Fi network with a WPS button.
- **WPS PIN entry**: Connect to a secured Wi-Fi network with a WPS PIN.
- **Help**: Access help information for Wi-Fi.

### Setting Wi-Fi sleep policy

On the Settings screen, tap **Wi-Fi** → ▤ → **Advanced** → **Keep Wi-Fi on during sleep**.

When the screen is turned off, the device automatically turns off Wi-Fi connections. When this happens, the device automatically accesses data networks if it is set to use them. This may incur data transfer fees. To avoid data-usage bills, set this option to **Always**.

### Setting Network notification

The device can detect open Wi-Fi networks and display an icon on the status bar to notify when available.

On the Settings screen, tap **Wi-Fi** → ▤ → **Advanced** and tick **Network notification** to activate this feature.

# Bluetooth

Activate the Bluetooth feature to exchange information over short distances.

To use more options, tap ☰.

- **Visibility time-out**: Set duration that the device is visible.
- **Received files**: View received files via the Bluetooth feature.
- **Help**: Access help information for Bluetooth.

# Data usage

Keep track of your data usage amount, and customise the settings for the limitation.

- **Data usage cycle**: Enter monthly reset date to monitor your data usage.

To use more options, tap ☰.

- **Restrict background data**: Set the device to disable sync in the background while using a mobile network.
- **Auto sync data**: Activate or deactivate auto-syncing of applications. You can select what information to sync for each account in **Settings** → **Accounts**.
- **Mobile hotspots**: Select Wi-Fi hotspots to prevent applications that are running in the background from using them.

# More settings

Customise settings to control connections with other devices or networks.

## Airplane mode

This disables all wireless functions on your device. You can use only non-network services.

## VPN

Set up and connect to virtual private networks (VPNs).

## Nearby devices

- **File sharing**: Activate media sharing to allow other DLNA-enabled devices to access media files on your device.
- **Shared contents**: Set the device to share your content with other devices.
- **Allowed devices list**: View the list of devices that can access your device.
- **Not-allowed devices list**: View the list of devices that are blocked from accessing your device.
- **Download to**: Select a memory location for saving media files.
- **Upload from other devices**: Set the device to accept uploads from other devices.

## Kies via Wi-Fi

Connect the device to Samsung Kies via a Wi-Fi network.

# Blocking mode

Select which notifications will be blocked and how long to block them.

# Driving mode

Activate driving mode to set the device to read contents aloud and specify applications to use in driving mode.

# Sound

Change settings for various sounds on the device.

- **Volume**: Adjust the volume level for music and videos, system sounds, and notifications.
- **Notifications**: Select a ringtone for events, such as incoming messages and alarms.
- **Touch sounds**: Set the device to sound when selecting an application or option on the touch screen.
- **Screen lock sound**: Set the device to sound when locking or unlocking the touch screen.
- **Adapt Sound**: Personalise the sound for the ear you use most during calls or while listening to music.

# Display

Change the settings for the display.

- **Wallpaper**:
  - **Home screen**: Select a background image for the Home screen.
  - **Lock screen**: Select a background image for the locked screen.
  - **Home and lock screens**: Select a background image for the Home screen and the locked screen.
- **Notification panel**: Customise the items that appear on the notifications panel.
- **Screen mode**:
  - **Adapt display**: Use this mode for optimising the display according to the display settings.
  - **Dynamic**: Use this mode to make the display tone more vivid.
  - **Standard**: Use this mode for normal surroundings.
  - **Movie**: Use this mode for dim surroundings, such as in a dark room.
- **Brightness**: Set the brightness of the display.
- **Screen timeout**: Set the length of time the device waits before turning off the display's backlight.
- **Daydream**: Set the device to launch a screensaver when your device is connected to a desktop dock or charging.
- **Smart screen**:
  - **Smart stay**: Set the device to prevent the display backlight from turning off while you are looking at the display.
  - **Smart rotation**: Set the interface not to rotate according to the orientation of your face.
- **Font style**: Change the font type for display text.
- **Font size**: Change the font size.
- **Increase legibility**: Sharpen the text to make it easier to read.
- **Touch key light duration**: Set the duration for the touch button backlight.
- **Show battery percentage**: Set the device to display the remaining battery life.

# Storage

View memory information for your device and memory card, or format a memory card.

Formatting a memory card permanently deletes all data from it.

The actual available capacity of the internal memory is less than the specified capacity because the operating system and default applications occupy part of the memory.

# Power saving mode

Activate power-saving mode and change the settings for power-saving mode.

- **CPU power saving**: Set the device to limit some system resource usage.
- **Screen power saving**: Set the device to decrease the brightness of the display.
- **Learn about Power saving mode**: Discover how to reduce battery consumption.

# Battery

View the amount of battery power consumed by your device.

# Application manager

View and manage the applications on your device.

# Location services

Change settings for location information permissions.

- **Access to my location**: Set the device to allow applications to use your current location information.
- **Use GPS satellites**: Set the device to use the GPS satellite for finding the current location.
- **Use wireless networks**: Set the device to allow location data collection or to determine the location of your lost or stolen device via Wi-Fi.
- **My places**: Set up profiles that will be used for specific locations when you use GPS, Wi-Fi, or Bluetooth features to find your current location.

# Lock screen

Change settings for the locked screen.

- **Screen lock**: Activate the screen lock feature. The following options may vary depending on the screen lock feature selected.
- **Multiple widgets**: Set the device to allow use of widgets on the locked screen.
- **Lock screen widgets**: Change the settings for the locked screen. These settings are applied only when you set the swipe lock option.
  - **Clock or personal message**: Set the device to show a clock or personal message on the locked screen. The following options may vary, depending on your selection.

  For a personal message:

  - **Edit personal message**: Edit the personal message.

  For a clock:

  - **Clock size**: Change the size of the clock.
  - **Show date**: Set the device to show the date with the clock.
  - **Owner information**: Enter your information that is shown with the clock.
- **Shortcuts**: Set the device to show and edit application shortcuts on the locked screen.

This feature may not be available depending on the region or service provider.

- **Unlock effect**: Select an effect when you unlock the screen.
- **Help text**: Set the device to show the help text on the locked screen.
- **Wake up in lock screen**: Set the device to recognise your wake up command when the screen is locked.
- **Set wake-up command**: Set a wake up command to launch **S Voice** or perform a specified function.

# Security

Change settings for securing the device.

- **Encrypt device**: Set a password to encrypt data saved on the device. You must enter the password each time you turn on the device.

Charge the battery before enabling this setting because it may take more than an hour to encrypt your data.

- **Encrypt external SD card**: Set the device to encrypt files on a memory card.

If you reset your device to the factory defaults with this setting enabled, the device will not be able to read your encrypted files. Disable this setting before resetting the device.

- **Remote controls**: Set the device to allow control of your lost or stolen device remotely via the Internet. To use this feature, you must sign in to your Samsung and Google accounts.
  - **Add account**: Add or view your Samsung account.
  - **Use wireless networks**: Set the device to allow location data collection or to determine the location of your lost or stolen device via Wi-Fi.
- **Find my mobile web page**: Access the Find my mobile website (*findmymobile.samsung.com*). You can track and control your lost or stolen device on the Find my mobile website.

- **Make passwords visible**: By default, the device hides passwords for security. Set the device to display passwords as they are entered.
- **Device administrators**: View device administrators installed on the device. You can allow device administrators to apply new policies to the device.
- **Unknown sources**: Choose to install applications from any source. If not chosen, download applications only from **Play Store**.
- **Verify apps**: Set this to allow Google to check the application for harmful behaviour before installing it.
- **Trusted credentials**: Use certificates and credentials to ensure secure use of various applications.
- **Install from device storage**: Install encrypted certificates stored on the USB storage.
- **Clear credentials**: Erase the credential contents from the device and reset the password.

# Language and input

Change the settings for text input. Some options may not be available depending on the selected language.

## Language

Select a display language for all menus and applications.

## Default

Select a default keyboard type for text input.

## Google voice typing

To change the voice input settings, tap ⚙.

- **Choose input languages**: Select input languages for text input.
- **Block offensive words**: Set the device to prevent the device from recognising offensive words in voice inputs.
- **Download offline speech recognition**: Download and install language data for offline voice input.

## Samsung keyboard

To change the Samsung keyboard settings, tap ⚙.

The available options may vary depending on the region or service provider.

- **Input languages**: Select languages for text input.
- **Predictive text**: Activate predictive text mode to predict words based on your input and show word suggestions. You can also customise the word prediction settings.
- **Continuous input**: Set the device to enter text by sweeping on the keyboard.
- **Cursor control**: Enable or disable the smart keyboard navigation feature to move the cursor by scrolling the keyboard.
- **Handwriting**: Customise settings for handwriting mode, such as recognition time, pen thickness, or pen colour.
- **Advanced**:
  - **Auto capitalization**: Set the device to automatically capitalise the first character after a final punctuation mark, such as a full stop, question mark, or exclamation mark.
  - **Auto spacing**: Set the device to automatically insert a space between words.
  - **Auto-punctuate**: Set the device to insert a full stop when you double-tap the space bar.
  - **Character preview**: Set the device to display a large image of each character tapped.
  - **Key-tap sound**: Set the device to sound when a key is touched.
- **Help**: Access help information for using the Samsung keyboard.
- **Reset settings**: Reset Samsung keyboard settings.

## Voice search

- **Language**: Select a language for the voice recognition.
- **Speech output**: Set the device to provide voice feedback to alert you to the current action.
- **Block offensive words**: Hide offensive words from voice search results.
- **Hotword detection**: Set the device to begin voice recognition when you say the wake up command while using the search application.

- **Download offline speech recognition**: Download and install language data for offline voice input.
- **Bluetooth headset**: Set the device to allow a voice search with a Bluetooth headset, when it is connected to the device.

### Text-to-speech options

- **Preferred TTS engine**: Select a speech synthesis engine. To change the settings for speech synthesis engines, tap ⚙.
- **Speech rate**: Select a speed for the text-to-speech feature.
- **Listen to an example**: Listen to the spoken text for an example.

### Pointer speed

Adjust the pointer speed for the mouse or trackpad connected to your device.

## Cloud

Change settings for syncing data or files with your Samsung account or Dropbox cloud storage.

## Backup and reset

Change the settings for managing settings and data.

- **Back up my data**: Set the device to back up settings and application data to the Google server.
- **Backup account**: Set up or edit your Google backup account.
- **Automatic restore**: Set the device to restore settings and application data when the applications are reinstalled on the device.
- **Factory data reset**: Reset settings to the factory default values and delete all data.

# Add account

Add email or SNS accounts.

# Voice control

Change settings to control options by voice commands.

# Accessory

Change the accessory settings.

- **Dock sound**: Set the device to play a sound when your device is connected to or removed from a desktop dock.
- **Audio output mode**: Set the device to use the dock speaker when your device is connected to a desktop dock.
- **Audio output**: Select a sound output format to use when connecting your device to HDMI devices. Some devices may not support the surround sound setting.

# Date and time

Access and alter the following settings to control how the device displays the time and date.

If the battery remains fully discharged or removed from the device, the time and date is reset.

- **Set date**: Set the current date manually.
- **Set time**: Set the current time manually.
- **Select time zone**: Set the home time zone.
- **Use 24-hour format**: Display time in 24-hour format.
- **Select date format**: Select a date format.

# Accessibility

Accessibility services are special features for those with certain physical disabilities. Access and alert the following settings to improve accessibility to the device.

- **Auto-rotate screen**: Set the interface to rotate automatically when you rotate the device.
- **Screen timeout**: Set the length of time the device waits before turning off the display's backlight.
- **Speak passwords**: Set the device to read aloud passwords you enter with Talkback.
- **Show shortcut**: Add a shortcut to **Accessibility** on the quick menu that appears when you press and hold the Power button.
- **Manage accessibility**: Export or import the accessibility settings to share them with other devices.
- **TalkBack**: Activate Talkback, which provides voice feedback.
- **Font size**: Change the font size.
- **Magnification gestures**: Set this to zoom in and out with finger gestures.
- **Negative colors**: Reverse the display colours to improve visibility.
- **Colour adjustment**: Adjust the colour scheme for the screen when the device determines that you are colour blind or having difficulty reading content.
- **Accessibility shortcut**: Set the device to activate Talkback when you press and hold the Power button, and then tap and hold the screen with two fingers.
- **Text-to-speech options**:
  - **Preferred TTS engine**: Select a speech synthesis engine. To change the settings for speech synthesis engines, tap ⚙.
  - **Speech rate**: Select a speed for the text-to-speech feature.
  - **Listen to an example**: Listen to the spoken text for an example.

- **Enhance web accessibility**: Set applications to install web scripts to make their web content more accessible.
- **Sound balance**: Adjust the sound balance when using a dual headset.
- **Mono audio**: Enable mono sound when listening to audio with one earbud.
- **Turn off all sounds**: Mute all device sounds.
- **Assistant menu**: Set the device to show the assistive shortcut icon that helps you access functions supported by external buttons or features on the notifications panel. You can also edit the menu on the shortcut icon.
- **Tap and hold delay**: Set the recognition time for tapping and holding the screen.
- **Interaction control**: Set an area of the screen to be excluded from touch inputs.

# About device

Access device information and update device software.

# Google Settings

Use this application to configure settings for some features provided by Google.

Tap **Google Settings** on the Applications screen.

# Troubleshooting

## When you turn on your device or while you are using the device, it prompts you to enter one of the following codes:

- Password: When the device lock feature is enabled, you must enter the password you set for the device.

## Your device displays network or service error messages

- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again.
- You cannot access some options without a subscription. Contact your service provider for more details.

## The touch screen responds slowly or improperly

If your device has a touch screen and the touch screen is not responding properly, try the following:

- Remove any protective covers from the touch screen. Protective covers may prevent the device from recognising your inputs and are not recommended for touch screen devices.
- Ensure that your hands are clean and dry when tapping the touch screen.
- Restart your device to clear any temporary software bugs.
- Ensure that your device software is upgraded to the latest version.
- If the touch screen is scratched or damaged, take it to your local Samsung Service Centre.

## Your device freezes or has fatal errors

If your device freezes or hangs, you may need to close programs or reset the device to regain functionality. If your device is frozen and unresponsive, press and hold the Power button for more than 7 seconds. The device reboots automatically.

If this does not solve the problem, perform a factory data reset. On the Applications screen, tap **Settings** → **Backup and reset** → **Factory data reset** → **Reset device** → **Delete all**.

## The device beeps and the battery icon is empty

Your battery is low. Recharge or replace the battery to continue using the device.

## The battery does not charge properly or the device turns off

- The battery terminals may be dirty. Wipe both gold-coloured contacts with a clean, soft cloth and try charging the battery again.
- If the battery no longer charges completely, dispose of the old battery properly and replace it with a new battery (refer to your local ordinances for proper disposal instructions).

## Your device is hot to the touch

When you use applications that require more power or use applications on your device for an extended period of time, your device may feel hot to the touch. This is normal and should not affect your device's lifespan or performance.

## Error messages appear when launching the camera

Your Samsung device must have sufficient available memory and battery power to operate the camera application. If you receive error messages when launching the camera, try the following:

- Charge the battery or replace it with a battery that is fully charged.
- Free some memory by transferring files to a computer or deleting files from your device.
- Restart the device. If you are still having trouble with the camera application after trying these tips, contact a Samsung Service Centre.

## Error messages appear when opening music files

Some music files may not play on your Samsung device for a variety of reasons. If you receive error messages when opening music files on your device, try the following:

- Free some memory by transferring files to a computer or deleting files from your device.
- Ensure that the music file is not Digital Rights Management (DRM)-protected. If the file is DRM-protected, ensure that you have the appropriate licence or key to play the file.
- Ensure that your device supports the file type.

## Another Bluetooth device is not located

- Ensure that the Bluetooth wireless feature is activated on your device.
- Ensure that the Bluetooth wireless feature is activated on the device you wish to connect to, if necessary.
- Ensure that your device and the other Bluetooth device are within the maximum Bluetooth range (10 m).

If the tips above do not solve the problem, contact a Samsung Service Centre.

## A connection is not established when you connect the device to a computer

- Ensure that the USB cable you are using is compatible with your device.
- Ensure that you have the proper drivers installed and updated on your computer.
- If you are a Windows XP user, ensure that you have Windows XP Service Pack 3 or higher installed on your computer.
- Ensure that you have Samsung Kies 2.0 or Windows Media Player 10 or higher installed on your computer.

## A small gap appears around the outside of the device case

- This gap is a necessary manufacturing feature and some minor rocking or vibration of parts may occur.
- Over time, friction between parts may cause this gap to expand slightly.

Some content may differ from your device depending on the region, service provider, or software version, and is subject to change without prior notice.

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